

FIVE STAR REDEMPTION

Haunted Adventure Series SINGLE PLAYER TECHNICAL MANUAL

January 22, 2008



Features

- Bright Attention Grabbing Graphics & Cabinet
- Hot looking Lights
- Exciting Super Fast Skill Stop
- Oversized Highly Reliability Buttons
- Operator Programmable

Specifications

| Parameter | Value | Units |
|-----------|-------|--------|
| Voltage | 115 | VAC |
| Frequency | 60 | Hz |
| Weight | 600 | Pounds |

Overview

Haunted Mansion consists of five lighted clock faces with motorized spinning swords, a player console with large buttons and numeric display for game play, speakers for sound effects, two coin dispensers, and a ticket dispenser. The objective is to skillfully stop the sword so that it points to a desirable position to maximize the number of points won.

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Game Play

Haunted Mansion offers very fast and interesting play with many different strategies for maximizing the points you can win. There are *Multiple Spinners*, which allow the player to obtain a higher value of points as they go up from one spinner to the next.

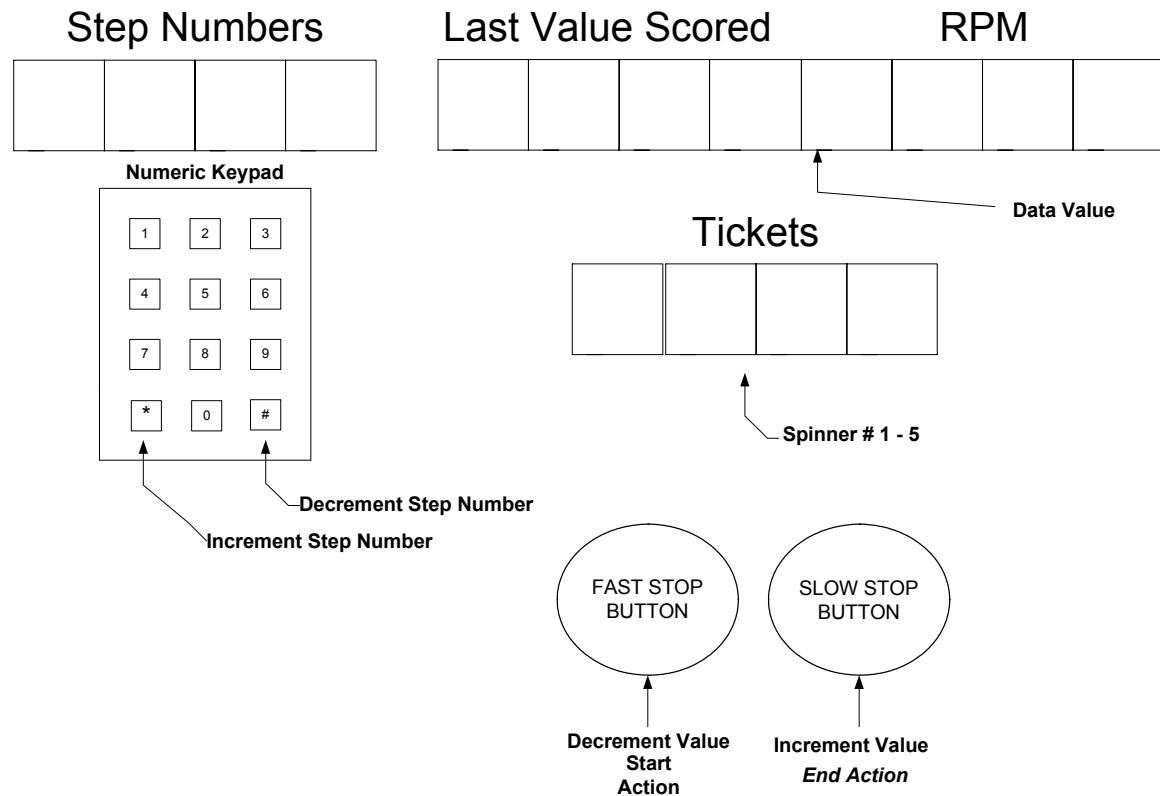
- 1) Insert coin(s) to ready the game for play.
- 2) Push the *Start Button* to begin the *Spinner Spinning*.
- 3) There are several seconds in which to influence where the *Spinner* will stop by skillfully pushing the *Stop* and the *Slow Stop* button.
- 4) Points can be awarded and are displayed each time the *Spinner* is spun, however, you may choose to go to the next level and take the points.
- 5) Going to the next level increases the amount of points that can be awarded.

Program Mode

Program Mode allows the Game Operator the option of programming the Game by entering data through the Control Panel, which is located on the front panel of the cabinet. This mode includes viewing the game's statistical data, running diagnostics, and changing game play values.

To go into *Program Mode*, Hold Down both the “*” and “#” symbols for approximately 5 seconds the Keypad Display should go Blank, next enter the number “11” which will allow the game operator to go into *Program Mode* (Keypad should display all zero’s).

Pressing the **FAST STOP BUTTON** will decrement the Value, Pressing the **SLOW STOP BUTTON** will increment the value. To increase the **STEP NUMBER** use the Numeric Keypad and press the ‘*’, to decrease the **STEP NUMBER** press the '#' symbol. To Go to **STEPS** directly Hold down the “*” key while entering the **STEP NUMBER** in the keypad. Pressing the *Program Mode* or Holding Down both the “*” and “#” symbols will allow the operator to exit. The program button is located near the main board inside of the cabinet.



VIEWING STASTICAL INFORMATION

To increase the **STEP NUMBER** use the Numeric Keypad and press the ‘*’, to decrease the **STEP NUMBER** press the ‘#’ symbol. To Go to **STEPS** directly Hold down the “**” key while entering the **STEP NUMBER** in the keypad. To View Spinner’s 1 – 5 Data Press the **SLOW STOP BUTTON** to cycle through each spinner.

| STEP # | DESCRIPTION |
|--------|--|
| 0 | COINS TAKEN IN (SINCE RESET) |
| 1 | COINS TAKEN IN (LIFETIME) |
| 2 | TOTAL SPINS (SINCE RESET) |
| 3 | TOTAL SPINS (LIFETIME) |
| 4 | POINTS WON (SINCE RESET) |
| 5 | POINTS WON (LIFETIME) |
| 6 | CREDITS (SINCE RESET) |
| 7 | CREDITS (LIFETIME) |
| 8 | AVERAGE POINTS PER CREDIT (SINCE RESET) |
| 9 | AVERAGE POINTS PER CREDIT (LIFETIME) |
| 10 | AVERAGE SPINS PER CREDIT (SINCE RESET) |
| 11 | AVERAGE SPINS PER CREDIT LIFETIME) |
| 12 | TIMES SPINNER TAMPERED1-5 (SINCE RESET) |
| 13 | TIMES SPINNER TAMPERED1-5 (LIFTIME) |
| 14 | NUMBER OF TIMES SPINNER SPUN 1-5 (SINCE RESET) |
| 15 | NUMBER OF TIMES SPINNER SPUN 1-5 (LIFETIME) |
| 16 | NUMBER OF TIMES SPINNER JACKPOT1-5 (SINCE RESET) |
| 17 | NUMBER OF TIMES SPINNER JACKPOT1-5 (LIFETIME) |
| 18 | NUMBER OF TICKETS DISPENSED (SINCE LAST RESET) |
| 19 | NUMBER OF TICKETS DISPENSED (LIFETIME) |
| 20 | NUMBER OF TOTAL POINTS SPINNER # 1 – 5 (SINCE RESET) |
| 21 | NUMBER OF TOTAL POINTS SPINNER # 1 – 5 (LIFETIME) |
| 22 | AVERAGE NUMBER OF POINTS PER SPIN FOR SPINNER #1 – 5 (SINCE RESET) |
| 23 | AVERAGE NUMBER OF POINTS PER SPIN FOR SPINNER #1 – 5 (LIFETIME) |
| 24 | NUMBER OF TIMES SPINNER STOPPED ON POSITION WITH POINTS (SINCE RESET) |
| 25 | NUMBER OF TIMES SPINNER STOPPED ON POSITION WITH POINTS (LIFETIME) |
| 26 | AVERAGE NUMBER OF POINTS PER CREDIT FROM SPINNERS #1 – 5 (SINCE RESET) |
| 27 | AVERAGE NUMBER OF POINTS PER CREDIT FROM SPINNERS #1 – 5 (LIFETIME) |

STATISTICAL INFORMATION CALCULATIONS

Step #8 Average Points per Credit = Points Won (Step 4)
 Resettable Credits (Step 6)

Step # 10 Average Number Spins = Total Spins (Step 2)
Resettable Credits (Step 6)

Step # 11 Average Number Spins = Total Spins (Step 3)
Lifetime Credits (Step 7)

CHANGING OR VIEWING MISCELLANEOUS SETTINGS

Pressing the **SLOW STOP BUTTON** will increment the Value, Pressing the **START BUTTON** will decrement the value.

| STEP # | DESCRIPTION |
|--------|--|
| 30 | NUMBER OF COINS REQUIRED TO PLAY |
| 31 | NUMBER OF SECONDS ATTRACTION AUDIO IS ON PER ATTRACTION CYCLE (0 DISABLES ATTRACTION AUDIO) |
| 32 | NUMBER OF SECONDS ATTRACTION AUDIO IS OFF PER ATTRACTION CYCLE |
| 33 | SPINNER#1 MINIMUM SPINNER SPEED TO ENABLE SLOW/FAST STOP BUTTONS WHEN RAMPING SPEED UP (INCREMENTS OF 10) |
| 34 | SPINNER#2 MINIMUM SPINNER SPEED TO ENABLE SLOW/FAST STOP BUTTONS WHEN RAMPING SPEED UP (INCREMENTS OF 10) |
| 35 | SPINNER#3 MINIMUM SPINNER SPEED TO ENABLE SLOW/FAST STOP BUTTONS WHEN RAMPING SPEED UP (INCREMENTS OF 10) |
| 36 | SPINNER#4 MINIMUM SPINNER SPEED TO ENABLE SLOW/FAST STOP BUTTONS WHEN RAMPING SPEED UP (INCREMENTS OF 10) |
| 37 | SPINNER#5 MINIMUM SPINNER SPEED TO ENABLE SLOW/FAST STOP BUTTONS WHEN RAMPING SPEED UP (INCREMENTS OF 10) |
| 38 | SPINNER#1 MINIMUM SPINNER SPEED TO ENABLE FAST STOP BUTTONS WHEN RAMPING SPEED DOWN (INCREMENTS OF 10) |
| 39 | SPINNER#2 MINIMUM SPINNER SPEED TO ENABLE FAST STOP BUTTONS WHEN RAMPING SPEED DOWN (INCREMENTS OF 10) |
| 40 | SPINNER#3 MINIMUM SPINNER SPEED TO ENABLE FAST STOP BUTTONS WHEN RAMPING SPEED DOWN (INCREMENTS OF 10) |
| 41 | SPINNER#4 MINIMUM SPINNER SPEED TO ENABLE FAST STOP BUTTONS WHEN RAMPING SPEED DOWN (INCREMENTS OF 10) |
| 42 | SPINNER#5 MINIMUM SPINNER SPEED TO ENABLE FAST STOP BUTTONS WHEN RAMPING SPEED DOWN (INCREMENTS OF 10) |
| 43 | SPINNER#1 MAXIMUM RPM (INCREMENTS OF 25) |
| 44 | SPINNER#2 MAXIMUM RPM (INCREMENTS OF 25) |
| 45 | SPINNER#3 MAXIMUM RPM (INCREMENTS OF 25) |
| 46 | SPINNER#4 MAXIMUM RPM (INCREMENTS OF 25) |
| 47 | SPINNER#5 MAXIMUM RPM (INCREMENTS OF 25) |
| 48 | SPINNER MAXIMUM TIME. THE TIME IN SECONDS BEFORE POWER IS REMOVED FROM SPINNER MOTOR (INCREMENTS OF 5) |
| 49 | SPIN UNTIL YOU WIN 0=COMPLEX GAME PLAY 1=SPIN UNTIL PLAYER GETS POINTS |
| 50 | MAXIMUM NUMBER SPINS (INCREMENTS OF 1) |
| 51 | FAST STOP PUMPING IS ENABLED WHEN SET TO 1 |
| 52 | NUMBER OF POINTS REQUIRED PER TICKET DISPENSED (INCREMENTS OF 1) |
| 53 | SPINNER TIMEOUT IF PLAYER DOES NOT PUSH START BUTTON (INCREMENTS OF 1) |
| 54 | MUST PAY TO GO HIGHER 0 = START SPINNER HIGHER AUTOMATIC, 1 = PLAYER MUST USE A CREDIT TO GO HIGHER |
| 55 | EXTRA GAMES DISABLE. DISABLE EXTRA GAMES FOR HIGHER AMOUNTS OF COINS DEPOSITED (1 = DISABLE EXTRA GAME, 0 = ENABLE) |
| 56 | DEMO MODE 0 = NOT DEMO MODE 1 = DEMO MODE |

| STEP # | DESCRIPTION |
|--------|--|
| 57 | ENABLE KEYPAD DISPLAY 0 = DO NOT ENABLE KEYPAD IN GAME MODE 1 = ENABLE KEYPAD IN GAME MODE |
| 58 | DISABLE GOING UP SOUND 0 = PLAY GOING UP SOUND 1 = DO NOT PLAY GOING UP SOUN |
| 59 | PLAY INSTRUCTIONS DURING ATTRACTION 0 – DO NOT PLAY INSTRUCTION SOUNDS 1 – PLAY INSTRUCTION SOUNDS |
| 60 | TIMEOUT TO GO HIGHER TIME IN SECONDS BEFORE GAME ENDS IF PLAYER DOES NOT SELECT OPTION TO GO HIGHER |
| 61 | SPINNER DIAGNOSTIC SENSITIVITY LEVEL 0 – 9 0 = MOST SENSITIVE 9 = LEAST SENSITIVE |

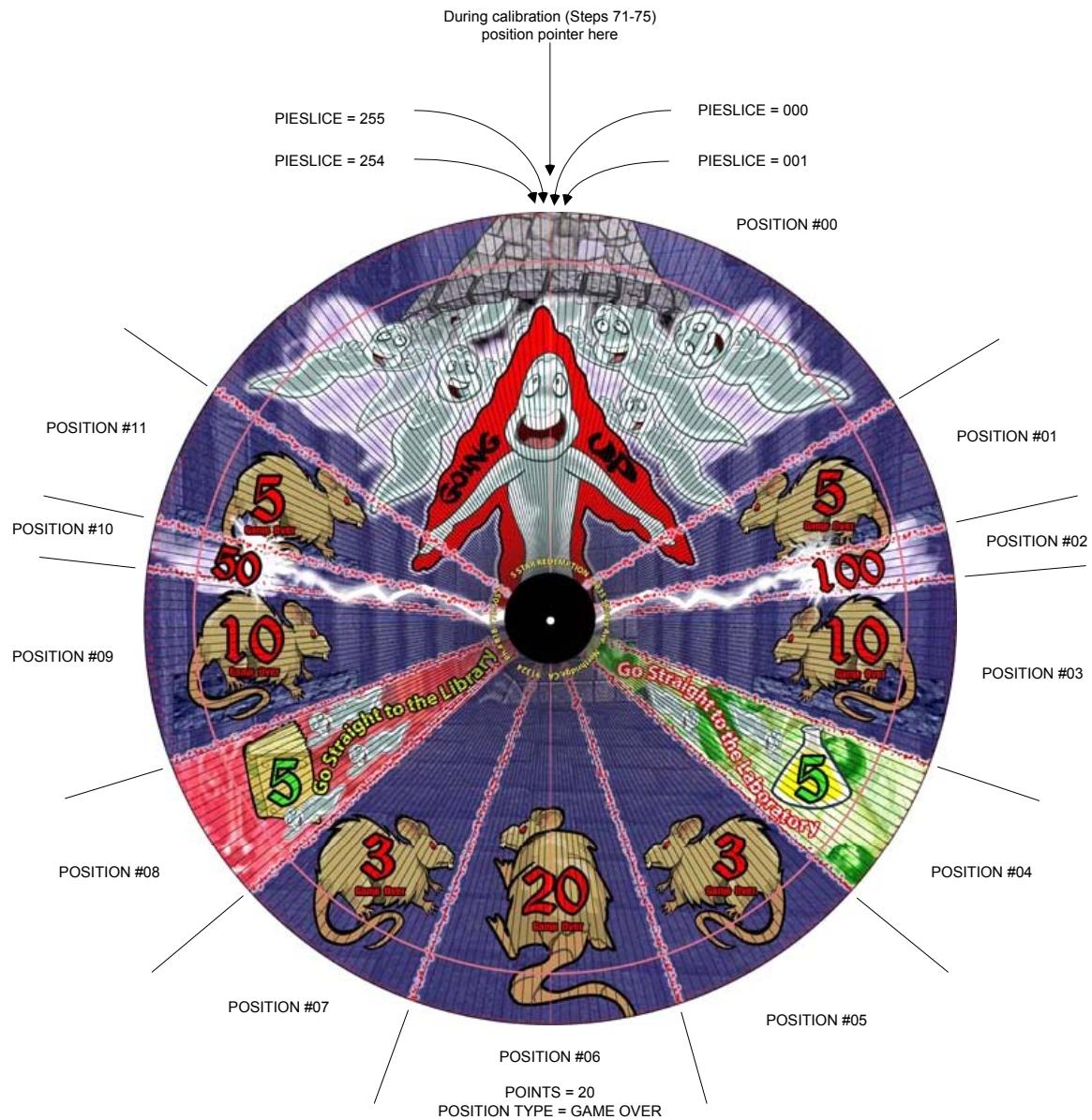
RESETTING THE STATISTICS

Pressing the **FAST STOP BUTTON** will execute the reset.

| STEP # | DESCRIPTION |
|--------|------------------|
| 70 | RESET STATISTICS |

Running Diagnostics 71 - 79

DIAGNOSTICS 71 – 75

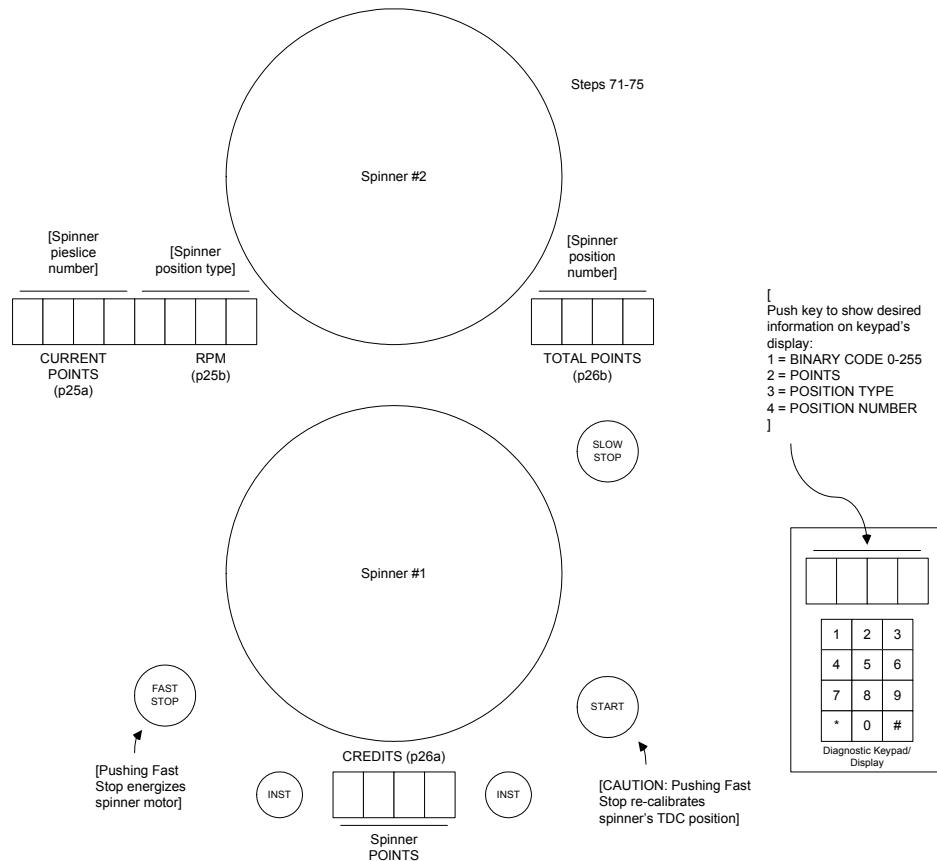


Diagnostic 71- 75 Position Type & Pie Slice Definition

Running Diagnostics 71 - 79

How To Run Diagnostics 71 – 75 CALIBRATING SPINNERS

Displays Spinner Information Pie Slices 0-255, Position Type, Points, and Position Number.
Pressing the **START BUTTON** will execute the **Calibration of the Spinner**.



Step's 71 – 75 Diagnostic Layout

Troubleshooting Steps for Diagnostics 71 - 75

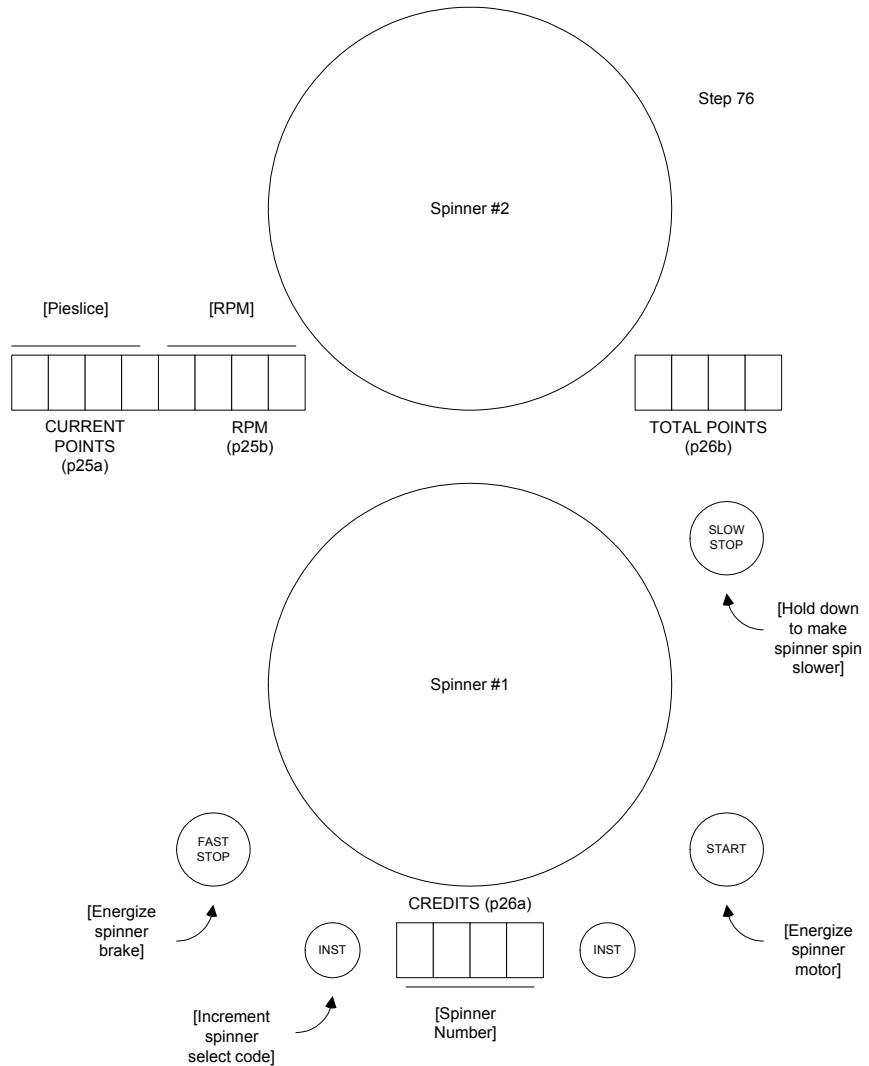
| Problem | Solution |
|--|--|
| Pie Slice is not zero when spinner is pointing straight up to TDC (top dead center) | <ul style="list-style-type: none"> Recalibrate to TDC by manually positioning pointer straight up and pushing Start button (spinner may be energized by momentarily pushing Fast Stop pushbutton) |
| Wrong Pie Slice 0-255, Pie Slice number should increase smoothly from 0 to 255 as spinner is rotated clockwise | <ul style="list-style-type: none"> Verify spinner board switches are set correctly Examine/reseat wiring harness connections to spinner board |
| Wrong Position Number, Position Number should increase smoothly from 0 as spinner is rotated clockwise through each Spinner Position | <ul style="list-style-type: none"> Verify spinner board switches are set correctly Examine/reseat wiring harness connections to spinner board Recalibrate to TDC (top dead center) by manually positioning pointer straight up and pushing Fast Stop button |

Running Diagnostics 71 - 79

RUNNING DIAGNOSTICS 76

Checking Spinner Motor, and Brake

Push **Left Instruction Pushbutton** to select desired spinner to test. The number of the selected spinner is shown on the RPM display. Push the **Fast Stop Pushbutton** to energize the spinner brake and the **Start Pushbutton** to energize the spinner motor. Hold down the **Slow Stop Pushbutton** while pushing the **Start Pushbutton** to cause the spinner to spin more slowly. Perform the troubleshooting steps in the sequence specified in Troubleshooting Steps for Diagnostic 76 on next page.



Step 76 Diagnostic Layout

Running Diagnostics 71 - 79

TROUBLESHOOTING STEPS FOR DIAGNOSTIC 76

| Problem | Solution |
|-------------------------------------|--|
| Particular spinner(s) do not spin | <ul style="list-style-type: none">• Verify spinner board switches are set correctly• Examine/reseat wiring harness connections to spinner boards• Swap spinner boards to see if problem moves with the boards and replace any spinner board found to be defective (be sure board switches are set correctly)• Replace spinner motor and retest |
| Particular brake(s) do not activate | <ul style="list-style-type: none">• Verify spinner board switches are set correctly• Examine/reseat wiring harness connections to spinner boards• Swap spinner boards to see if problem moves with the boards and replace any spinner board found to be defective (be sure board switches are set correctly)• Adjust/replace spinner brake and retest |
| All spinners do not spin | <ul style="list-style-type: none">• Examine/reseat wiring harness connections to spinner boards• Look for low-voltage changes at VTMux board output when spinner should be spinning and if voltage does not change, replace VTMux board and retest |
| All brakes do not activate | <ul style="list-style-type: none">• Examine/reseat wiring harness connections to spinner boards• Look for low-voltage changes at VTMux board output when brake should be activated and if voltage does not change, replace VTMux board and retest |

RUNNING DIAGNOSTICS 77

Display Keypad Inputs

Push each of the individual numbers on the keypad to display the associated keypad number.

RUNNING DIAGNOSTICS 78

Testing Ticket Dispenser

Push the Flashing **Call Attendant Pushbutton** to Dispense a Single Ticket.

Troubleshooting Steps for Diagnostic 78

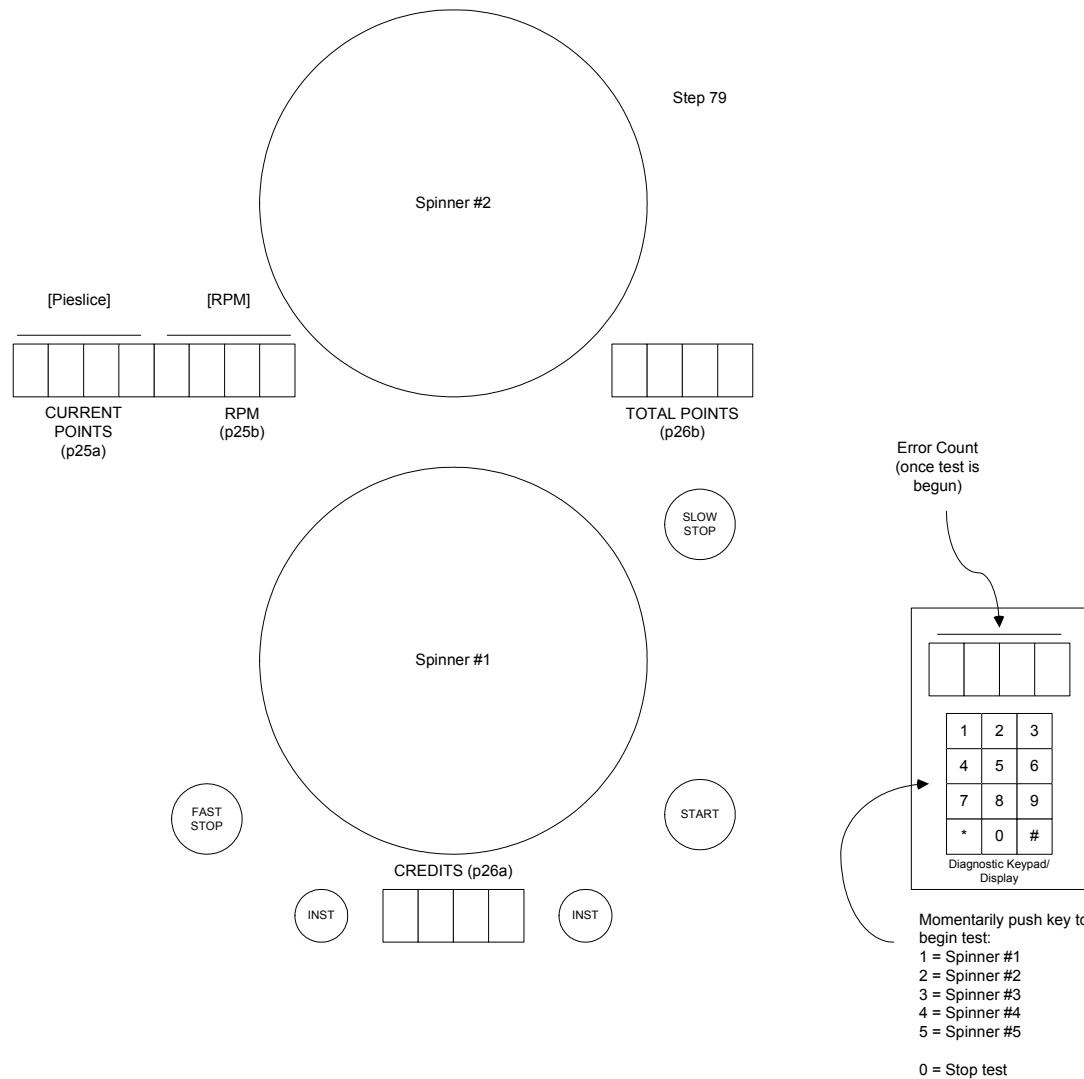
| Problem | Solution |
|---------------------------|---|
| Does not dispense tickets | <ul style="list-style-type: none">• Clear ticket dispenser of any jammed tickets• Load tickets if empty• Try dispensing a ticket using diagnostic mode, if ticket does not dispense:<ul style="list-style-type: none">◦ Check wiring harness◦ Replace ticket dispenser and retest◦ Replace VTMux board and retest |

Running Diagnostics 71 - 79

RUNNING DIAGNOSTICS 79

Testing for Spinner Intermittent Problems

Check for spinner intermittent problems while spinners are spinning. Momentarily press keypad 1-5 to begin test on selected spinner. **Press Keypad 0** to stop test. Perform the troubleshooting steps in the sequence Troubleshooting Steps for Diagnostic 79.



Step 79 Diagnostic Layout

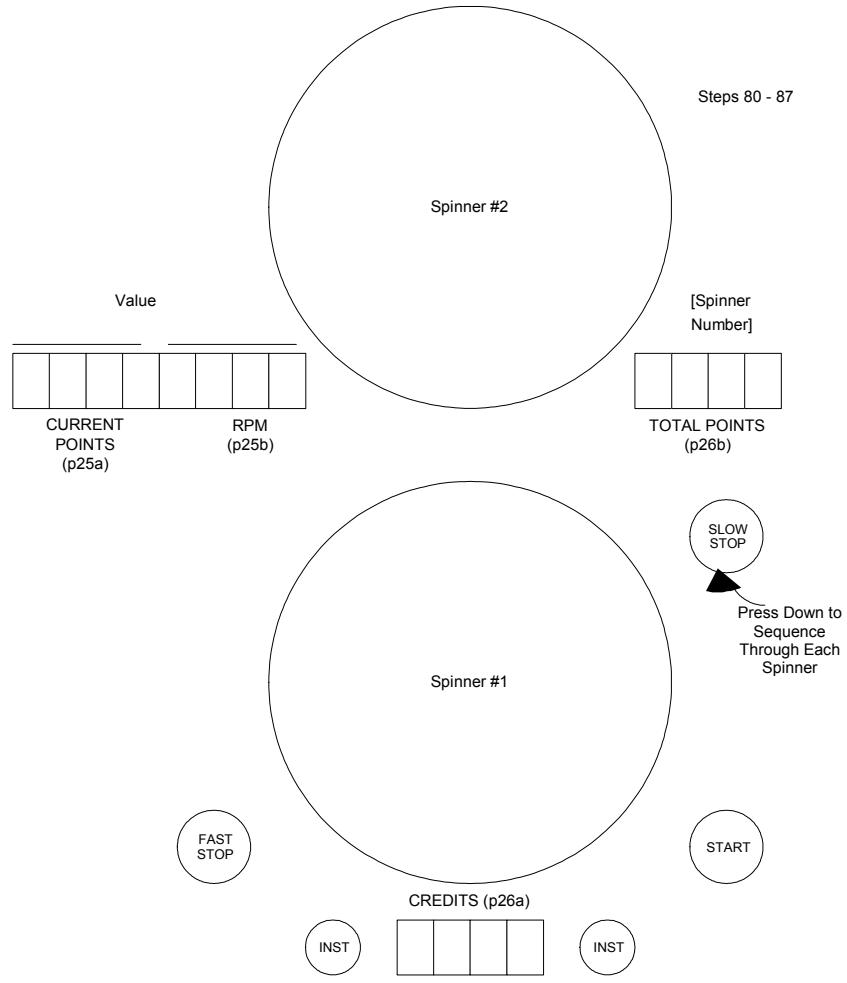
Troubleshooting Steps for Diagnostic 79

| Problem | Solution |
|--|---|
| Spinner errors detected (a couple errors during a couple minutes of operation is normal and will not cause problems in game's operation) | <ul style="list-style-type: none"> Examine/reseat wiring harness connections to spinner boards Replace spinner board and retest Replace spinner mechanism and retest |

Viewing Steps 80 - 87

VIEWING ADDITIONAL STATISTICAL INFORMATION'S STEPS 80 - 87

Step's 80 – 87 The RPM display will give the Value or Data associated with the step, and the Total Points Display gives the Spinner Number. Pressing the “SLOW STOP” Button will cycle through and select all of the Spinners.



Statistical Information Steps 80 - 87

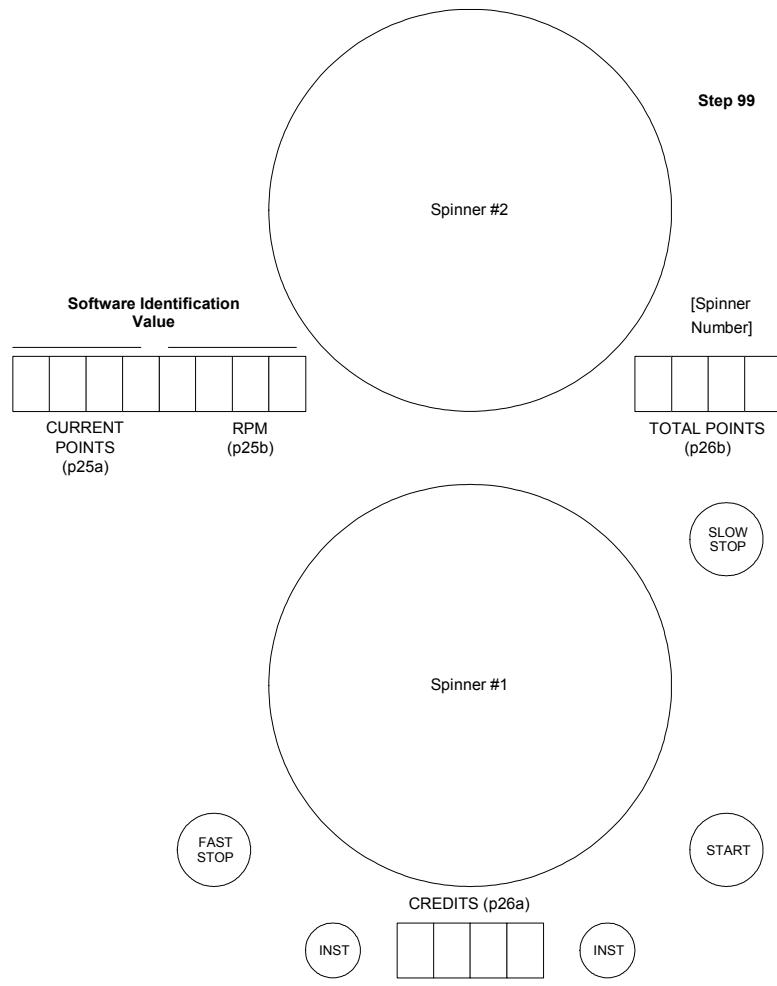
| Step # | Value Range | Description |
|--------|--------------|--|
| 80 | 0-00,999,999 | Number of Times Player Paid To Go Higher from Spinner #1-5 (Since Last Reset) |
| 81 | 0-00,999,999 | Number of Times Player Paid To Go Higher from Spinner #1-5 (Lifetime) |
| 82 | 0-00,999,999 | Number of Times Player Did Not Pay To Go Higher from Spinner #1-5 (Since Last Reset) |
| 83 | 0-00,999,999 | Number of Times Player Did Not Pay To Go Higher from Spinner #1-5 (Lifetime) |
| 84 | 0-00,999,999 | Number of Times Player Landed on Secret Passage from Spinner #1-5 (Since Last Reset) |
| 85 | 0-00,999,999 | Number of Times Player Landed on Secret Passage from Spinner #1-5 (Lifetime) |
| 86 | 0-00,999,999 | Number of Times Player Landed on Booby Trap from Spinner #1-5 (Since Last Reset) |
| 87 | 0-00,999,999 | Number of Times Player Landed on Booby Trap from Spinner #1-5 (Lifetime) |

Viewing Steps 99

Software Version Identification

STEP 99 VIEWING SOFTWARE VERSION

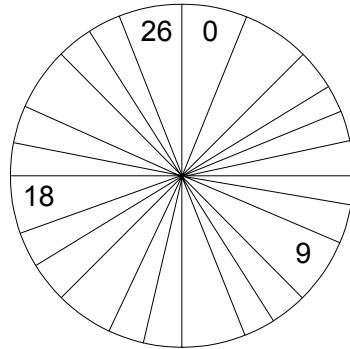
Step 99 Displays the Eight Digit Software Identification Number on the Last Value Scored & RPM's displays.



View and Changing Spinner Target Values

VIEWING AND CHANGING SPINNER TARGET VALUES STEPS 100 – 576

Pressing the **FAST STOP BUTTON** will decrement the Value, Pressing the **START BUTTON** will increment the value. To increase the **STEP NUMBER** use the Numeric Keypad and press the ‘*’, to decrease the **STEP NUMBER** press the ‘#’ symbol. To Go to **STEPS** directly Hold down the “*” key while entering the **STEP NUMBER** in the keypad. Pressing the *Program Mode* or Holding Down both the ‘*’ and ‘#’ symbols will allow the operator to exit. The program button is located near the main board inside of the cabinet.

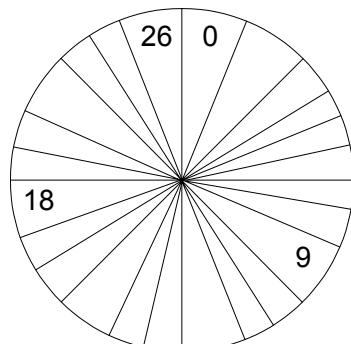


STEPS 100 - 126
VIEWING SPINNER #1 TARGET POINTS

| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET POINTS |
|------------------------------|---------------------|--------------------|
| 100 | 0 | INCREMENTS OF 1 |
| 101 | 1 | “ |
| 102 | 2 | “ |
| 103 | 3 | “ |
| 104 | 4 | “ |
| 105 | 5 | “ |
| 106 | 6 | “ |
| 107 | 7 | “ |
| 108 | 8 | “ |
| 109 | 9 | “ |
| 110 | 10 | “ |
| 111 | 11 | “ |
| 112 | 12 | “ |
| 113 | 13 | “ |
| 114 | 14 | “ |
| 115 | 15 | “ |
| 116 | 16 | “ |
| 117 | 17 | “ |
| 118 | 18 | “ |
| 119 | 19 | “ |

| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET POINTS |
|------------------------------|---------------------|------------------|
| 120 | 20 | “ |
| 121 | 21 | “ |
| 122 | 22 | “ |
| 123 | 23 | “ |
| 124 | 24 | “ |
| 125 | 25 | “ |
| 126 | 26 | “ |

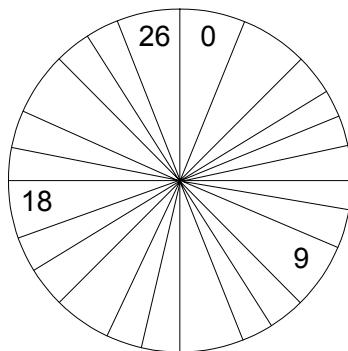
View and Changing Spinner Target Values



STEPS 150 - 176
CHANGING SPINNER #1 TARGET TYPES

| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET TYPES |
|------------------------|------------------|--|
| 150 | 0 | 0=NONE 1-5 JUMP TO SPINNER# 6=UP 7 = DOWN 8= DEATH |
| 151 | 1 | " |
| 152 | 2 | " |
| 153 | 3 | " |
| 154 | 4 | " |
| 155 | 5 | " |
| 156 | 6 | " |
| 157 | 7 | " |
| 158 | 8 | " |
| 159 | 9 | " |
| 160 | 10 | " |
| 161 | 11 | " |
| 162 | 12 | " |
| 163 | 13 | |
| 164 | 14 | |
| 165 | 15 | |
| 166 | 16 | |
| 167 | 17 | |
| 168 | 18 | |
| 169 | 19 | |
| 170 | 20 | |
| 171 | 21 | |
| 172 | 22 | |
| 173 | 23 | |
| 174 | 24 | |
| 175 | 25 | |
| 176 | 26 | |

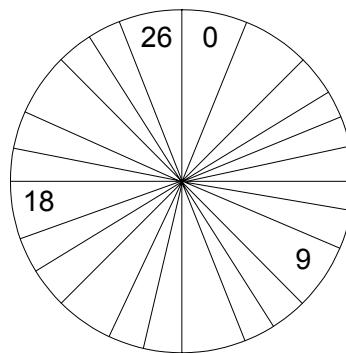
View and Changing Spinner Target Values



STEPS 200 - 226
VIEWING SPINNER #2 TARGET POINTS

| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET POINTS |
|------------------------|------------------|-----------------|
| 200 | 0 | INCREMENTS OF 5 |
| 201 | 1 | " |
| 202 | 2 | " |
| 203 | 3 | " |
| 204 | 4 | " |
| 205 | 5 | " |
| 206 | 6 | " |
| 207 | 7 | " |
| 208 | 8 | " |
| 209 | 9 | " |
| 210 | 10 | " |
| 211 | 11 | " |
| 212 | 12 | " |
| 213 | 13 | " |
| 214 | 14 | " |
| 215 | 15 | " |
| 216 | 16 | " |
| 217 | 17 | " |
| 218 | 18 | " |
| 219 | 19 | " |
| 220 | 20 | " |
| 221 | 21 | " |
| 222 | 22 | " |
| 223 | 23 | " |
| 224 | 24 | " |
| 225 | 25 | " |
| 226 | 26 | " |

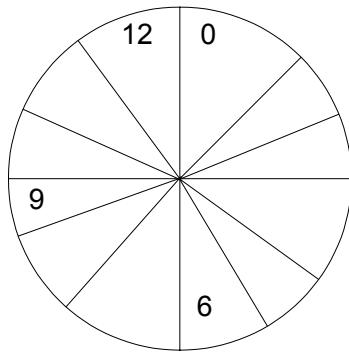
View and Changing Spinner Target Values



**STEPS 250 - 276
CHANGING SPINNER #2 TARGET TYPES**

| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET TYPES |
|------------------------|------------------|---|
| 250 | 0 | 0=NONE 1-5 JUMP TO SPINNER# 6=UP 7 = DOWN 8= DEATH 9=DEAD ZONE 10= UP DEAD ZONE |
| 251 | 1 | " |
| 252 | 2 | " |
| 253 | 3 | " |
| 254 | 4 | " |
| 255 | 5 | " |
| 256 | 6 | " |
| 257 | 7 | " |
| 258 | 8 | " |
| 259 | 9 | " |
| 260 | 10 | " |
| 261 | 11 | " |
| 262 | 12 | " |
| 263 | 13 | " |
| 264 | 14 | " |
| 265 | 15 | " |
| 266 | 16 | " |
| 267 | 17 | " |
| 268 | 18 | " |
| 269 | 19 | " |
| 270 | 20 | " |
| 271 | 21 | " |
| 272 | 22 | " |
| 273 | 23 | " |
| 274 | 24 | " |
| 275 | 25 | " |
| 276 | 26 | " |

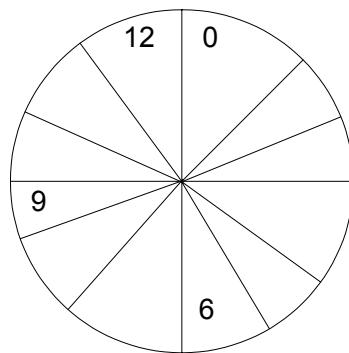
View and Changing Spinner Target Values



STEPS 300 - 312 CHANGING SPINNER #3 TARGET POINTS

| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET POINTS |
|-------------------------------|-------------------------|------------------------|
| 300 | 0 | INCREMENTS OF 1 |
| 301 | 1 | “ |
| 302 | 2 | “ |
| 303 | 3 | “ |
| 304 | 4 | “ |
| 305 | 5 | “ |
| 306 | 6 | “ |
| 307 | 7 | “ |
| 308 | 8 | “ |
| 309 | 9 | “ |
| 310 | 10 | “ |
| 311 | 11 | “ |
| 312 | 12 | “ |

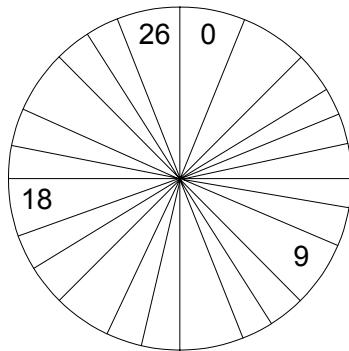
View and Changing Spinner Target Values



STEPS 350 - 362
CHANGING SPINNER #1 TARGET TYPES

| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET TYPES |
|------------------------|------------------|---|
| 350 | 0 | 0=NONE 1-5 JUMP TO SPINNER# 6=UP 7 = DOWN 8= DEATH 9=DEAD ZONE 10= UP DEAD ZONE |
| 351 | 1 | " |
| 352 | 2 | " |
| 353 | 3 | " |
| 354 | 4 | " |
| 355 | 5 | " |
| 356 | 6 | " |
| 357 | 7 | " |
| 358 | 8 | " |
| 359 | 9 | " |
| 360 | 10 | " |
| 361 | 11 | " |
| 362 | 12 | " |

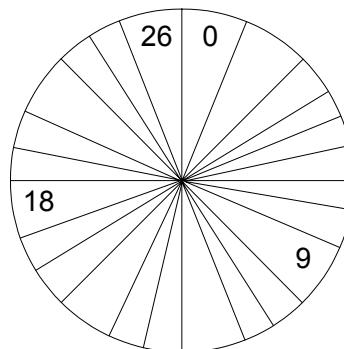
View and Changing Spinner Target Values



STEPS400 - 426 VIEWING SPINNER #4 TARGET POINTS

| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET POINTS |
|------------------------|------------------|-----------------|
| 400 | 0 | INCREMENTS OF 1 |
| 401 | 1 | " |
| 402 | 2 | " |
| 403 | 3 | " |
| 404 | 4 | " |
| 405 | 5 | " |
| 406 | 6 | " |
| 407 | 7 | " |
| 408 | 8 | " |
| 409 | 9 | " |
| 410 | 10 | " |
| 411 | 11 | " |
| 412 | 12 | " |
| 413 | 13 | " |
| 414 | 14 | " |
| 415 | 15 | " |
| 416 | 16 | " |
| 417 | 17 | " |
| 418 | 18 | " |
| 419 | 19 | " |
| 420 | 20 | " |
| 421 | 21 | " |
| 422 | 22 | " |
| 423 | 23 | " |
| 424 | 24 | " |
| 425 | 25 | " |
| 426 | 26 | " |

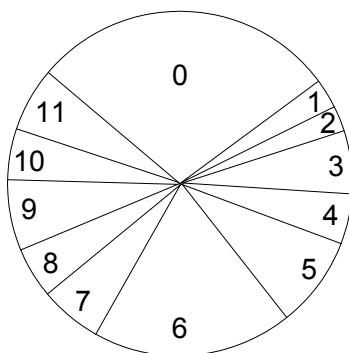
View and Changing Spinner Target Values



STEPS 450 - 476
CHANGING SPINNER #4 TARGET TYPES

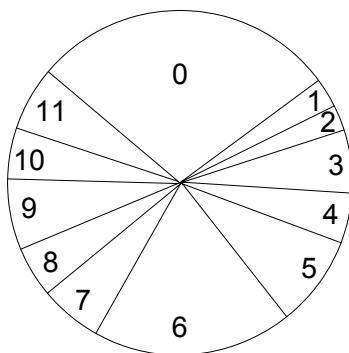
| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET TYPES |
|------------------------|------------------|---|
| 450 | 0 | 0=NONE 1-5 JUMP TO SPINNER# 6=UP 7 = DOWN 8= DEATH 9=DEAD ZONE 10= UP DEAD ZONE |
| 451 | 1 | " |
| 452 | 2 | " |
| 453 | 3 | " |
| 454 | 4 | " |
| 455 | 5 | " |
| 456 | 6 | " |
| 457 | 7 | " |
| 458 | 8 | " |
| 459 | 9 | " |
| 460 | 10 | " |
| 461 | 11 | " |
| 462 | 12 | " |
| 463 | 13 | " |
| 464 | 14 | " |
| 465 | 15 | " |
| 466 | 16 | " |
| 467 | 17 | " |
| 468 | 18 | " |
| 469 | 19 | " |
| 470 | 20 | " |
| 471 | 21 | " |
| 472 | 22 | " |
| 473 | 23 | " |
| 474 | 24 | " |
| 475 | 25 | " |
| 476 | 26 | " |

View and Changing Spinner Target Values



STEPS 500 - 526
VIEWING SPINNER #4 TARGET POINTS

| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET POINTS |
|------------------------|------------------|-----------------|
| 500 | 0 | INCREMENTS OF 1 |
| 501 | 1 | " |
| 502 | 2 | " |
| 503 | 3 | " |
| 504 | 4 | " |
| 505 | 5 | " |
| 506 | 6 | " |
| 507 | 7 | " |
| 508 | 8 | " |
| 509 | 9 | " |
| 510 | 10 | " |
| 511 | 11 | " |
| 512 | 12 | " |
| 513 | 13 | " |
| 514 | 14 | " |
| 515 | 15 | " |
| 516 | 16 | " |
| 517 | 17 | " |
| 518 | 18 | " |
| 519 | 19 | " |
| 520 | 20 | " |
| 521 | 21 | " |
| 522 | 22 | " |
| 523 | 23 | " |
| 524 | 24 | " |
| 525 | 25 | " |
| 526 | 26 | " |



STEPS 550 - 576
CHANGING SPINNER #5 TARGET TYPES

| STEP NUMBER SPINNER #1 | SPINNER POSITION | TARGET TYPES |
|------------------------|------------------|---|
| 550 | 0 | 0=NONE 1-5 JUMP TO SPINNER# 6=UP 7 = DOWN 8= DEATH 9=DEAD ZONE 10= UP DEAD ZONE |
| 551 | 1 | " |
| 552 | 2 | " |
| 553 | 3 | " |
| 554 | 4 | " |
| 555 | 5 | " |
| 556 | 6 | " |
| 557 | 7 | " |
| 558 | 8 | " |
| 559 | 9 | " |
| 560 | 10 | " |
| 561 | 11 | " |
| 562 | 12 | " |
| 563 | 13 | " |
| 564 | 14 | " |
| 565 | 15 | " |
| 566 | 16 | " |
| 567 | 17 | " |
| 568 | 18 | " |
| 569 | 19 | " |
| 570 | 20 | " |
| 571 | 21 | " |
| 572 | 22 | " |
| 573 | 23 | " |
| 574 | 24 | " |
| 575 | 25 | " |
| 576 | 26 | " |

Wiring Diagrams

Top Level Interconnections

TOP LEVEL INTERCONNECT DIAGRAM

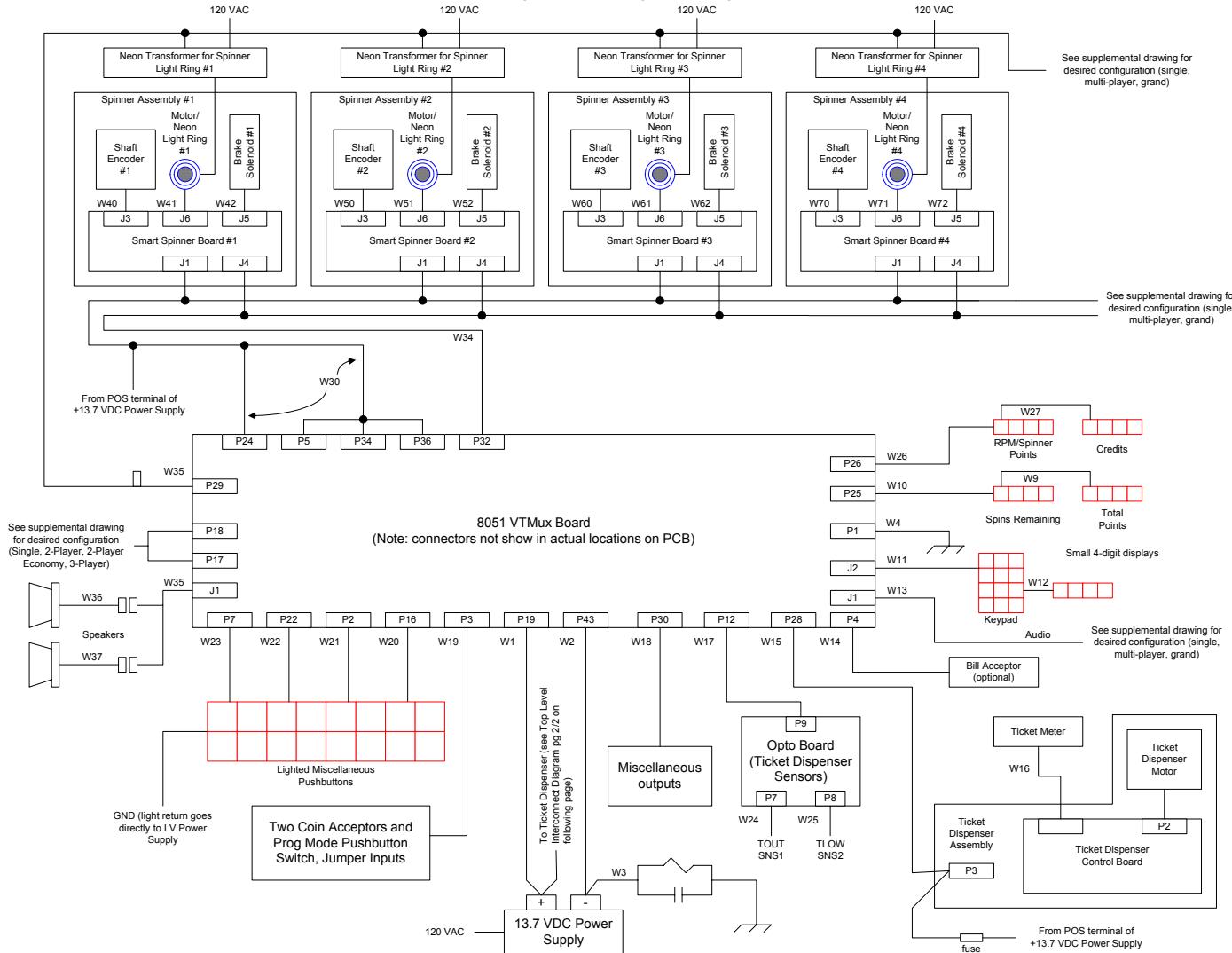


FIGURE 1 – TOP LEVEL INTERCONNECT DIAGRAM 1 OF 2

Wiring Diagrams

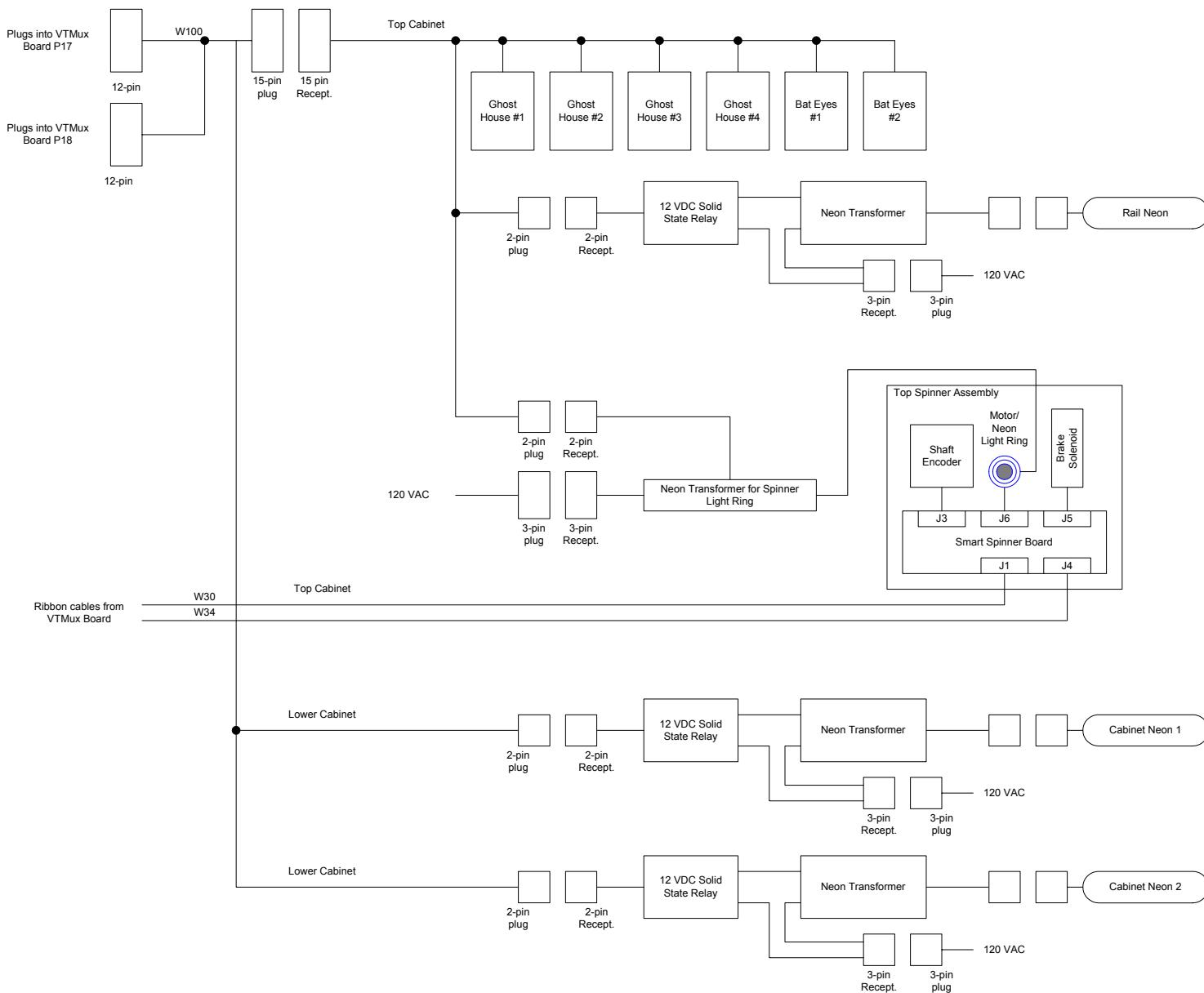


FIGURE 2 - TOP LEVEL INTERCONNECT DIAGRAM 2 OF 2

Wiring Diagrams

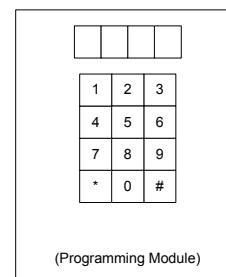
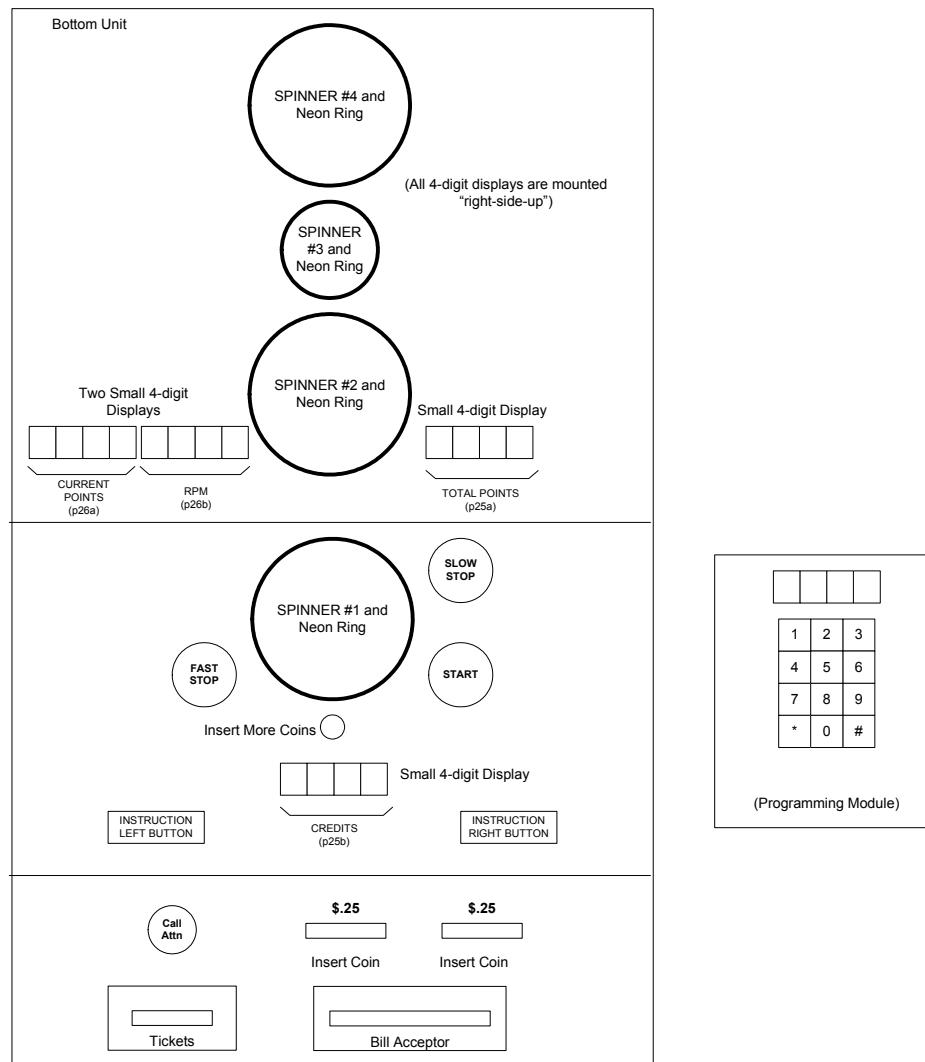


FIGURE 3 - CONTROL PANEL

Wiring Diagrams

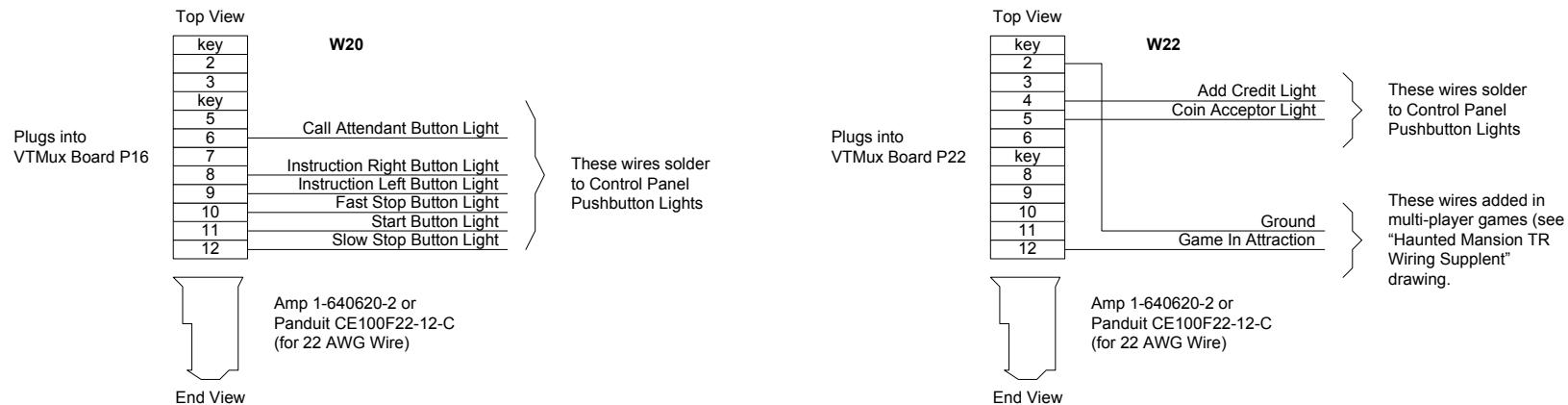


FIGURE 4 - P16 & P22 CONNECTIONS FROM THE VTMUX BOARD TO THE CONTROL PANEL

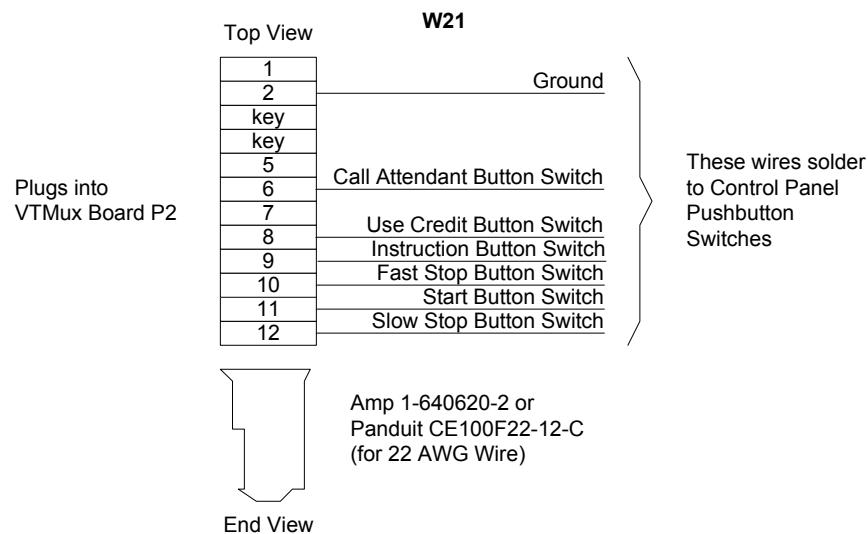
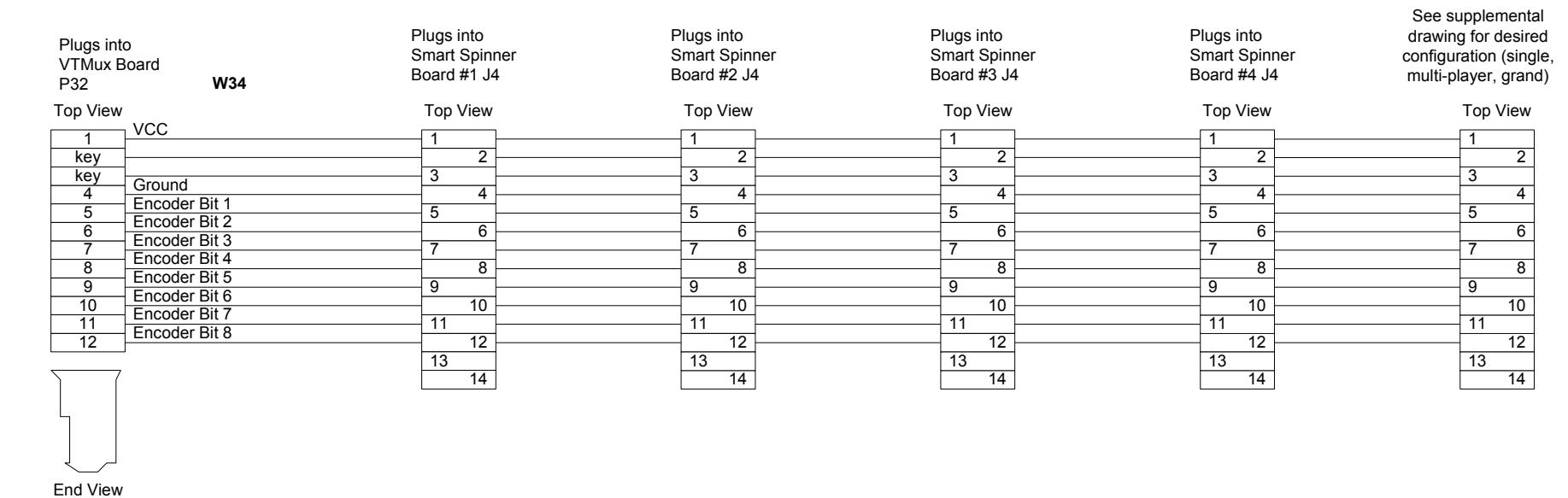


FIGURE 5 - P2 CONNECTIONS FROM THE VTMUX BOARD TO THE CONTROL PANEL

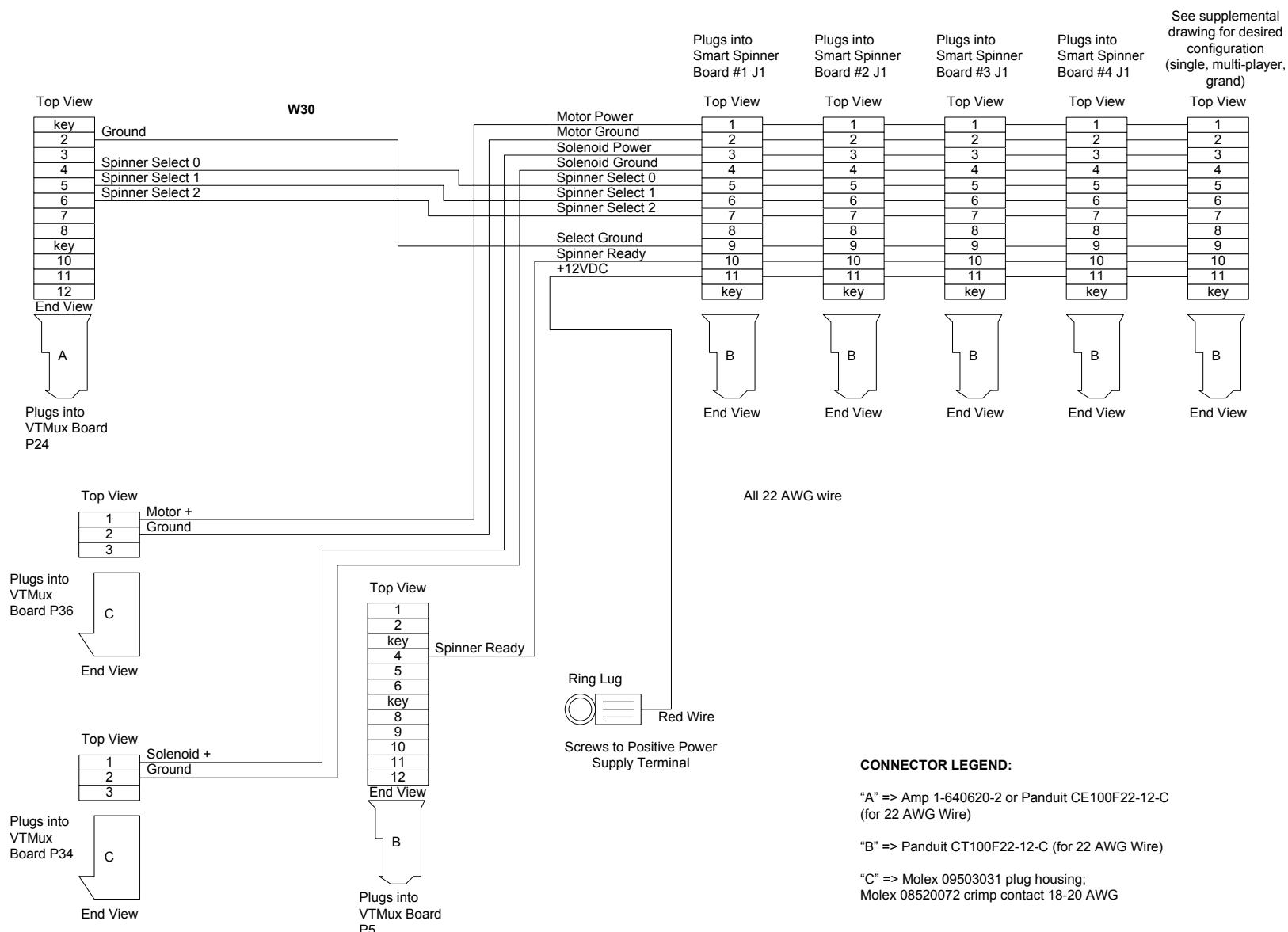
Wiring Diagrams



Amp 1-640620-2 or
 Panduit CE100F22-12-C
 (for 22 AWG Wire)

FIGURE 6 - VTMUX BOARD P32 TO SMART SPINNER BOARD #1,2,3,4 J4s W34

Wiring Diagrams



**FIGURE 7 - POWER SUPPLY TO SPINNER BOARDS #1-5 J1s7
W30 VTMUX BOARD P5, 24, 34, 36, AND 13.7VDC**

Wiring Diagrams

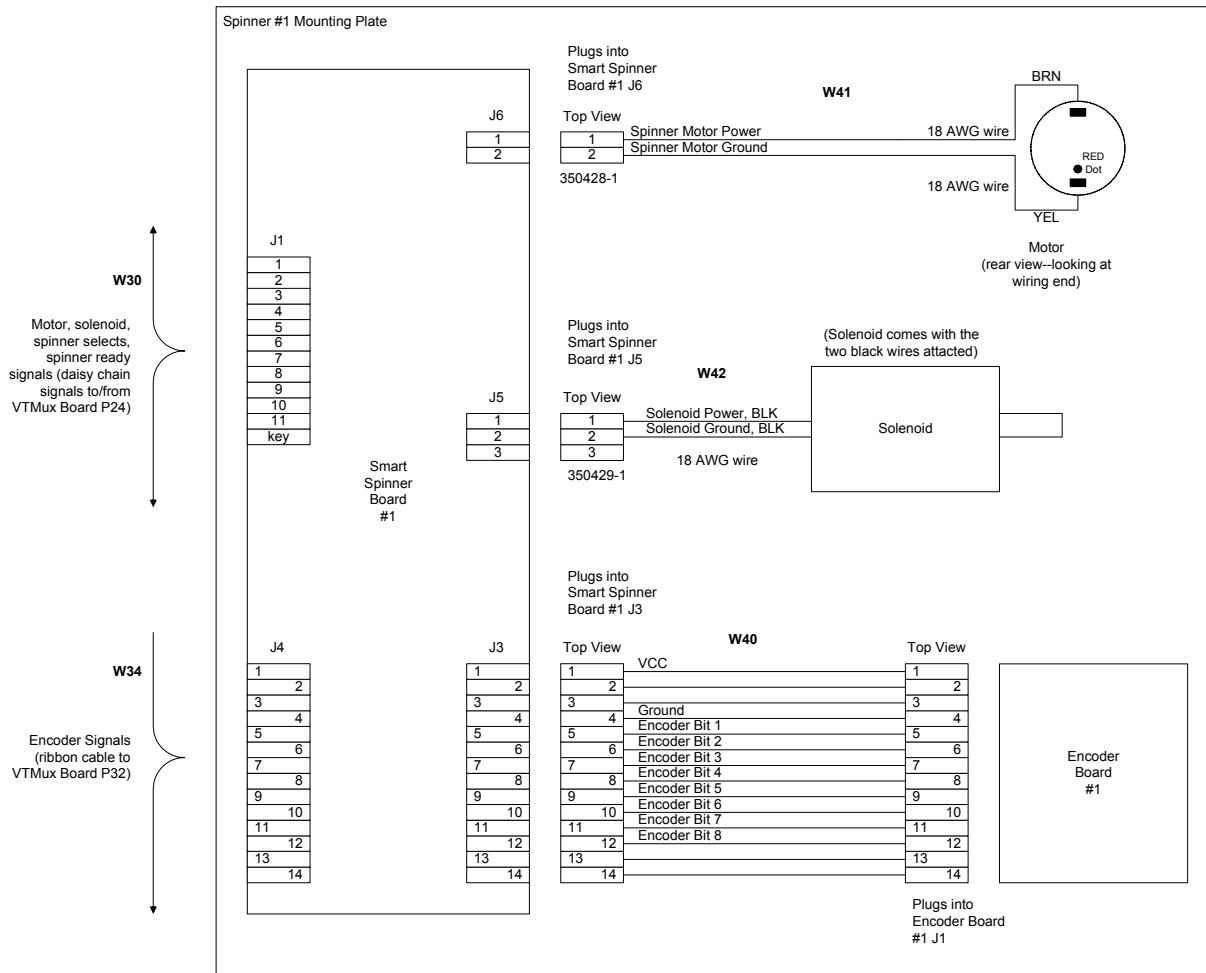


FIGURE 8 - SPINNER #1 SUBASSEMBLY
W40 SPINNER BOARD #1 J3 TO ENCODER BOARD #1 J1
W41 SPINNER BOARD #1 J6 TO SPINNER MOTOR
W42 SPINNER BOARD #1 J5 TO SPINNER SOLENOID

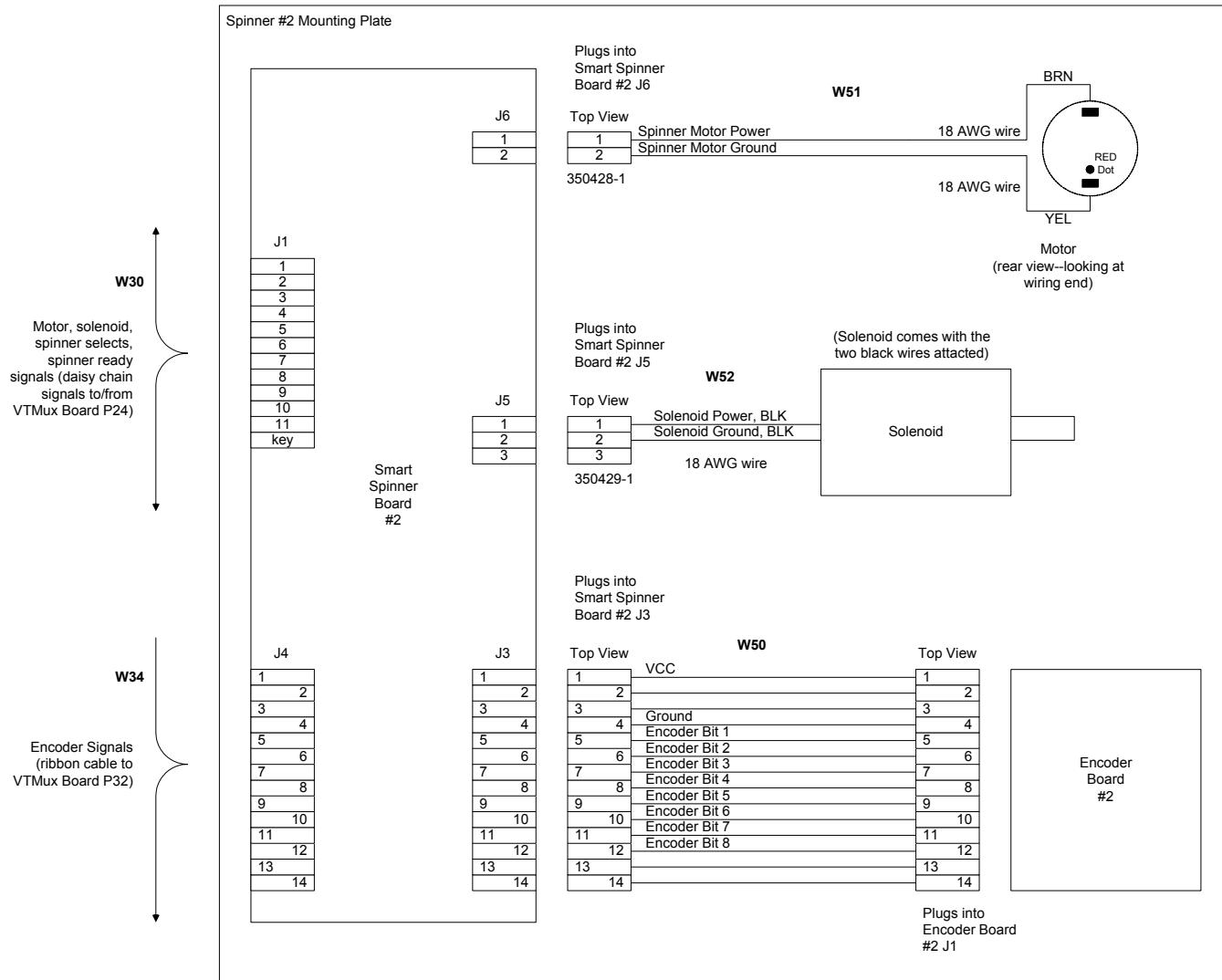


FIGURE 9 - SPINNER #2 SUBASSEMBLY
W40 SPINNER BOARD #2 J3 TO ENCODER BOARD #2 J1
W41 SPINNER BOARD #2 J6 TO SPINNER MOTOR
W42 SPINNER BOARD #2 J5 TO SPINNER SOLENOID

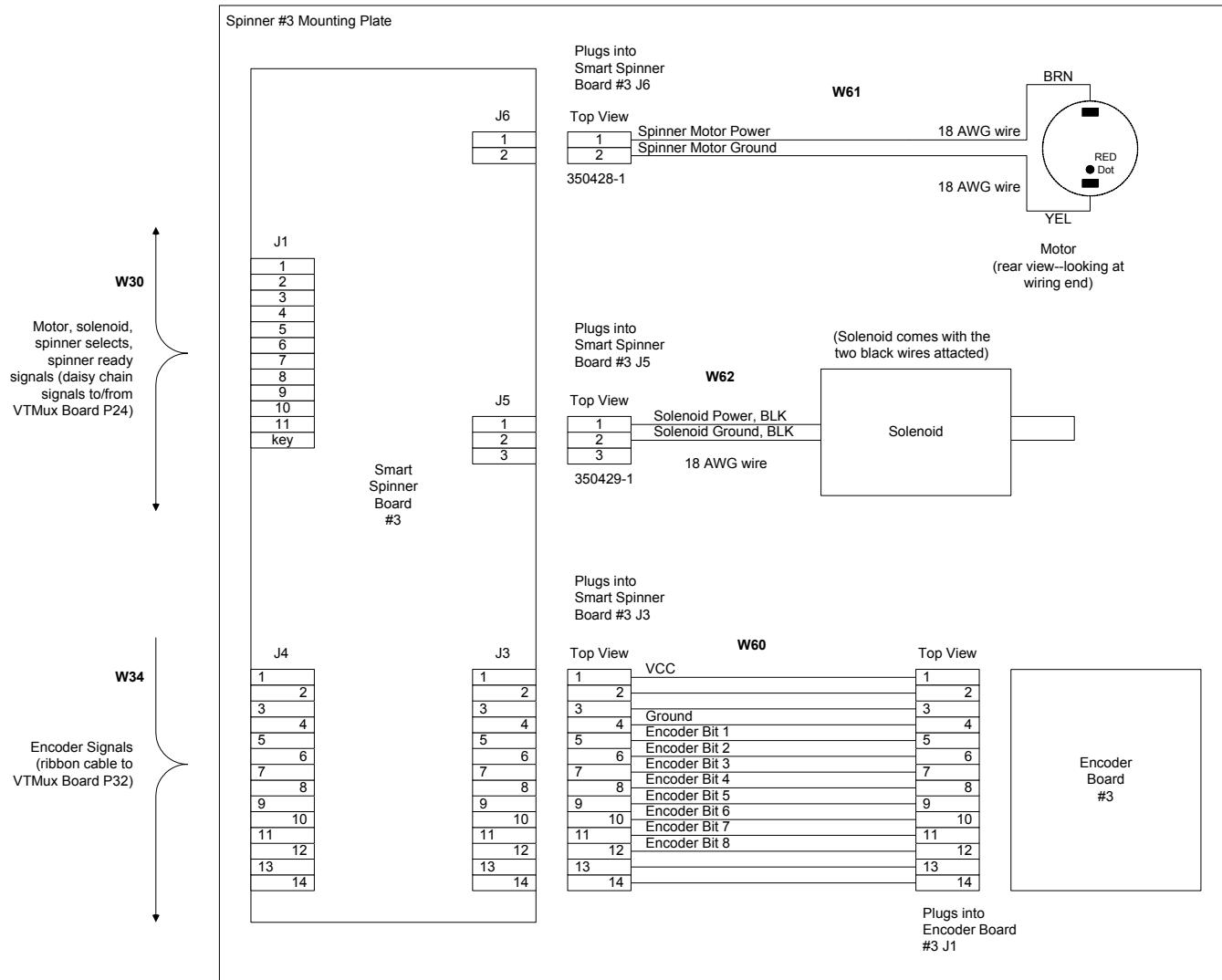


FIGURE 10 - SPINNER #3 SUBASSEMBLY
W40 SPINNER BOARD #3 J3 TO ENCODER BOARD #3 J1
W41 SPINNER BOARD #3 J6 TO SPINNER MOTOR
W42 SPINNER BOARD #3 J5 TO SPINNER SOLENOID

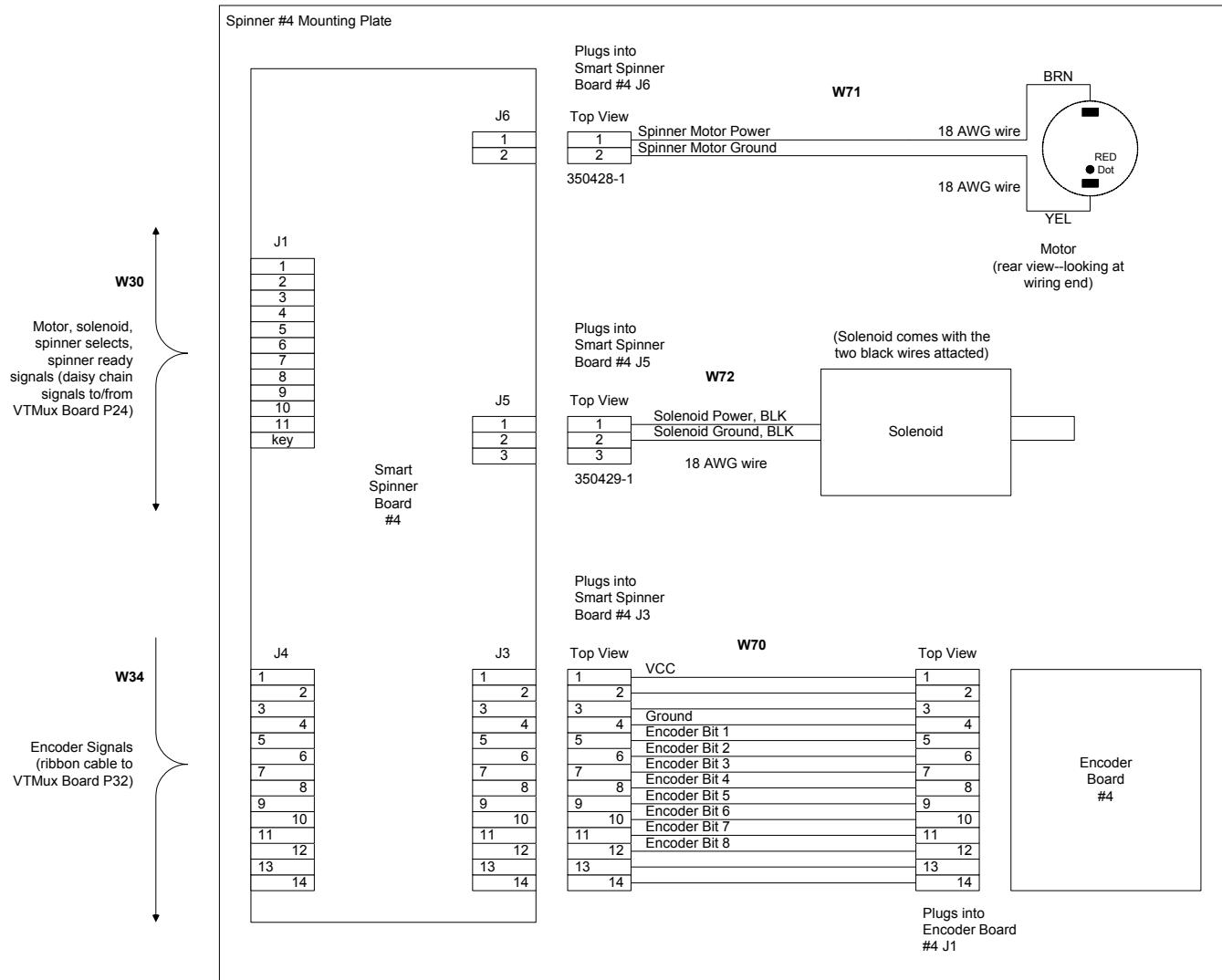


FIGURE 11 - SPINNER #4 SUBASSEMBLY
W40 SPINNER BOARD #4 J3 TO ENCODER BOARD #4 J1
W41 SPINNER BOARD #4 J6 TO SPINNER MOTOR
W42 SPINNER BOARD #4 J5 TO SPINNER SOLENOID

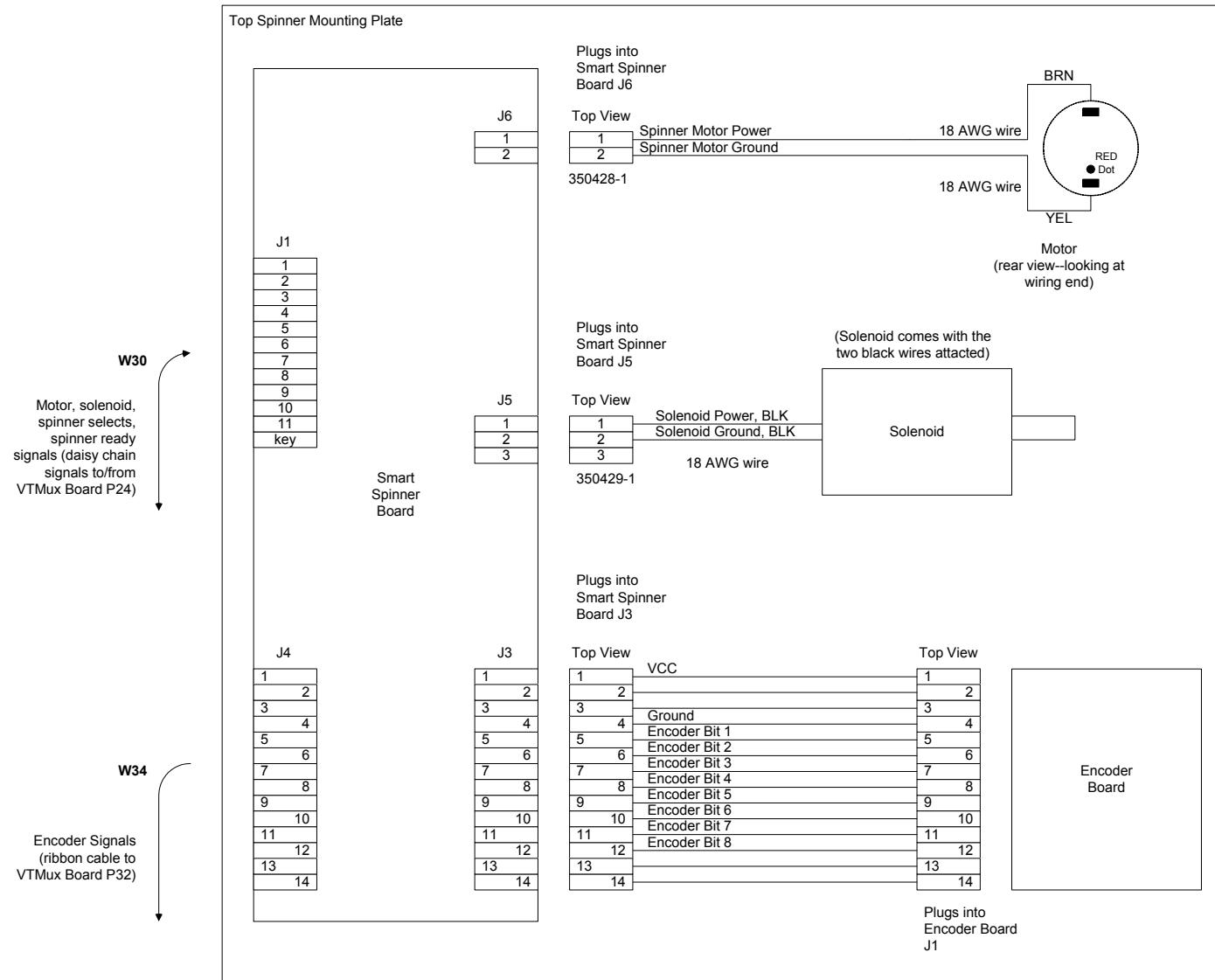


FIGURE 12 - SPINNER #5 SUBASSEMBLY (OPTIONAL)
W40 SPINNER BOARD #5 J3 TO ENCODER BOARD #4 J1
W41 SPINNER BOARD #5 J6 TO SPINNER MOTOR
W42 SPINNER BOARD #5 J5 TO SPINNER SOLENOID

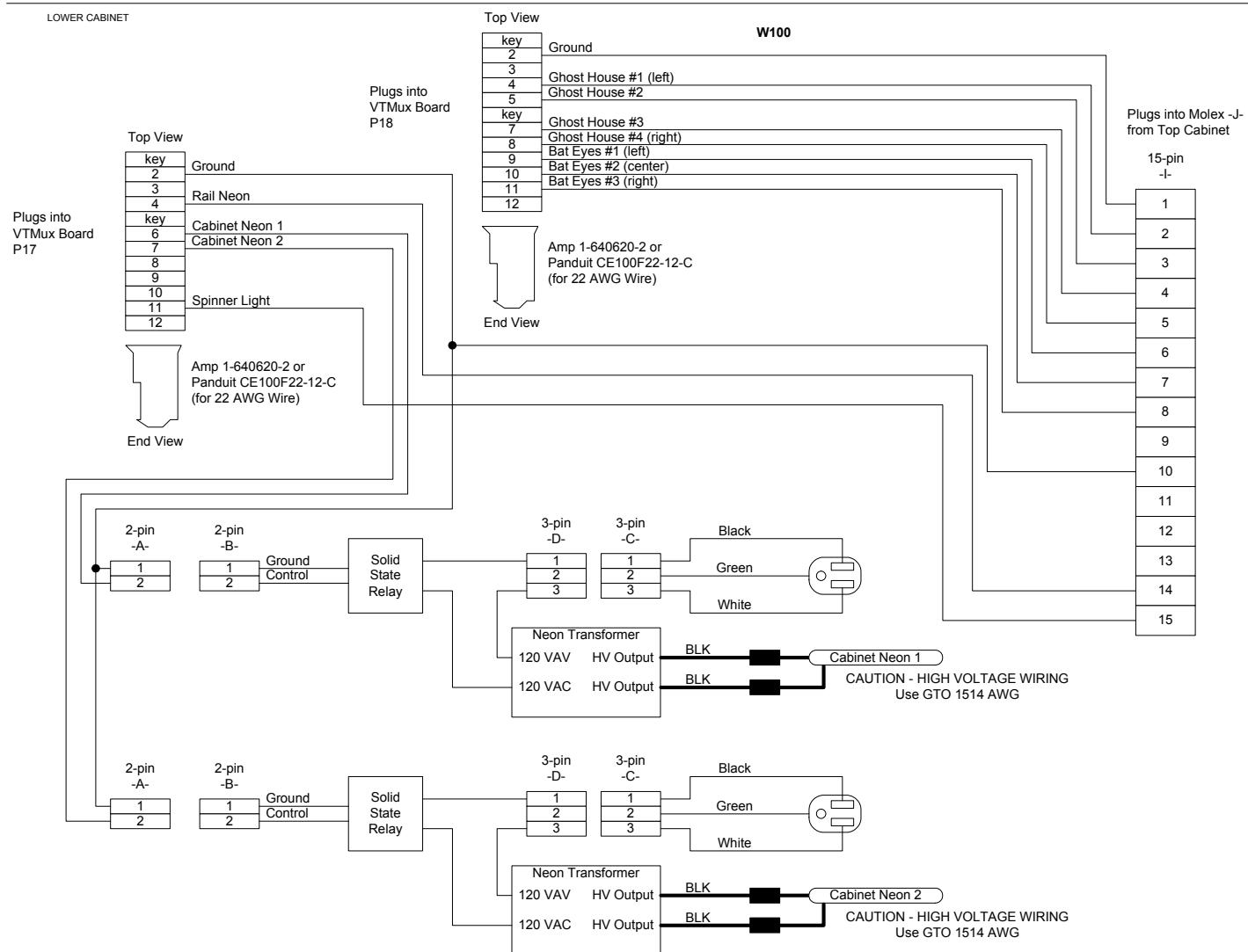


FIGURE 13 - CLOCK TOWER FEMALE CONNECTION (OPTIONAL)
W31 VTMUX BOARD P17, 18

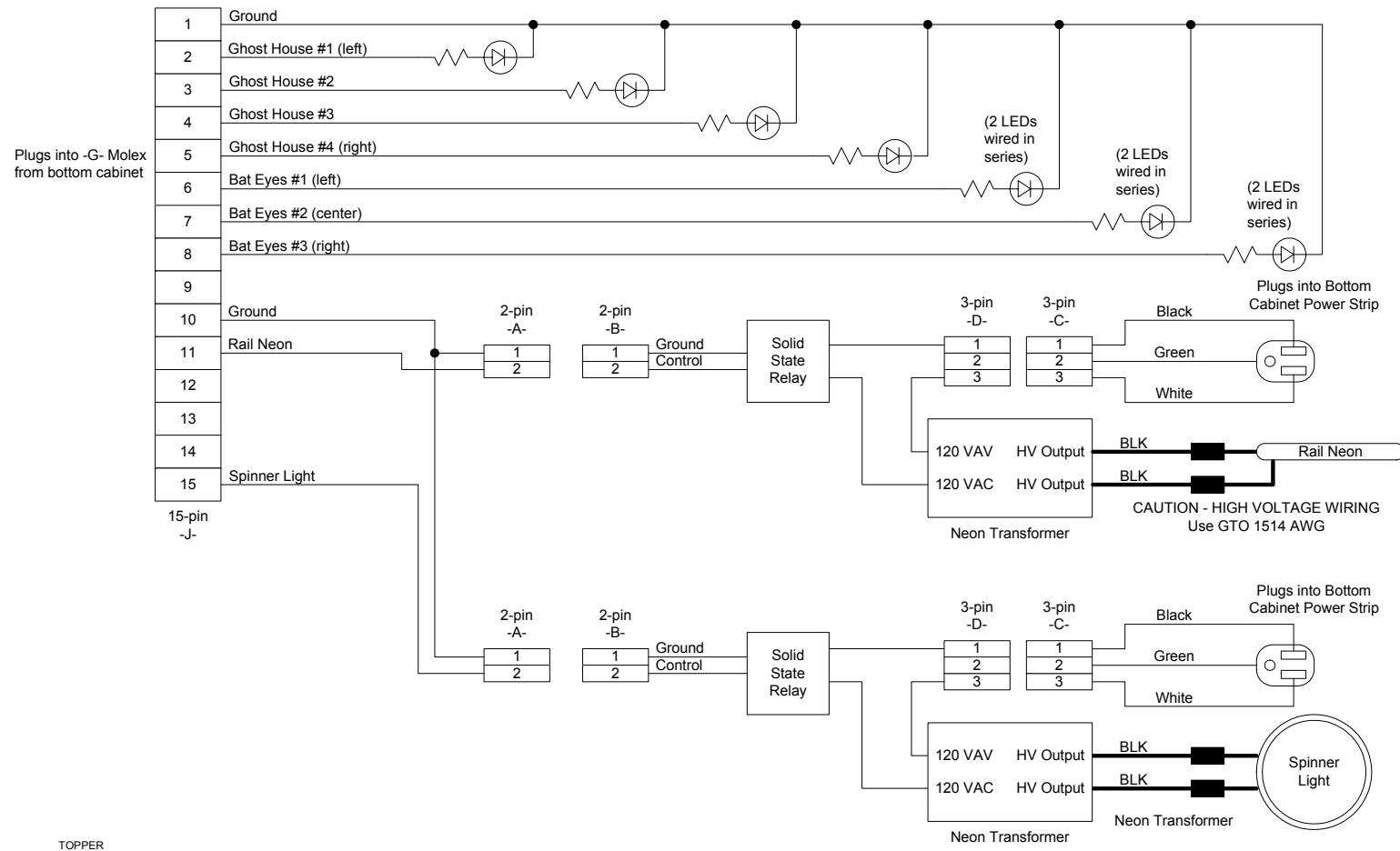


FIGURE 14 - CLOCK TOWER MALE WIRING (OPTIONAL)
W85 CLOCK TOWER INTERFACE MALE CONNECTOR
W86 NEON RING
W87 SHAKER MOTOR
W88 SPINNER NEON RING

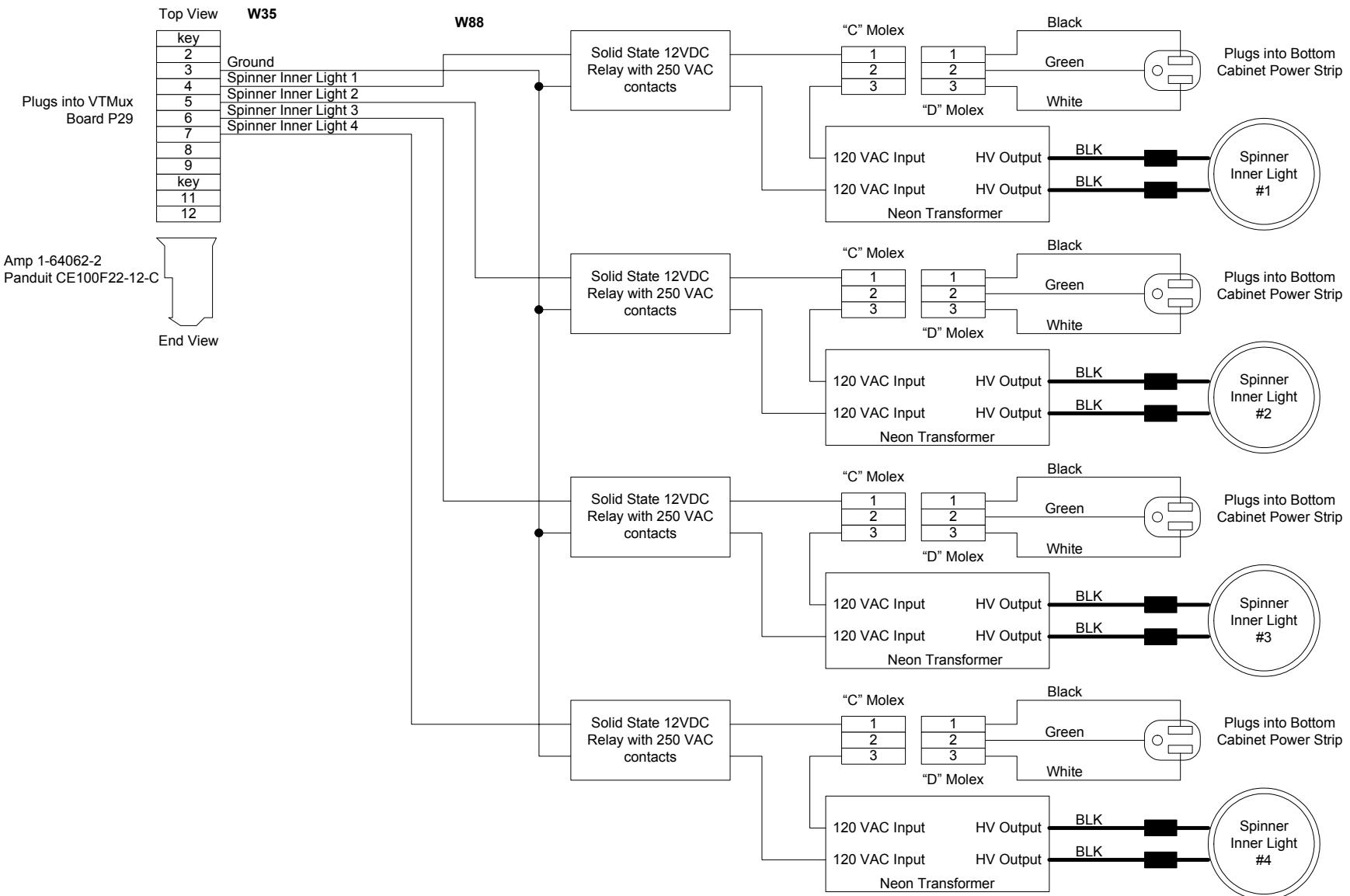


FIGURE 15 - SPINNER'S 1 – 4 NEON RINGS WIRING
W35 VTMUX BOARD P29 TO SPINNER #1-5 NEON TRANSFORMERS AND LIGHTS

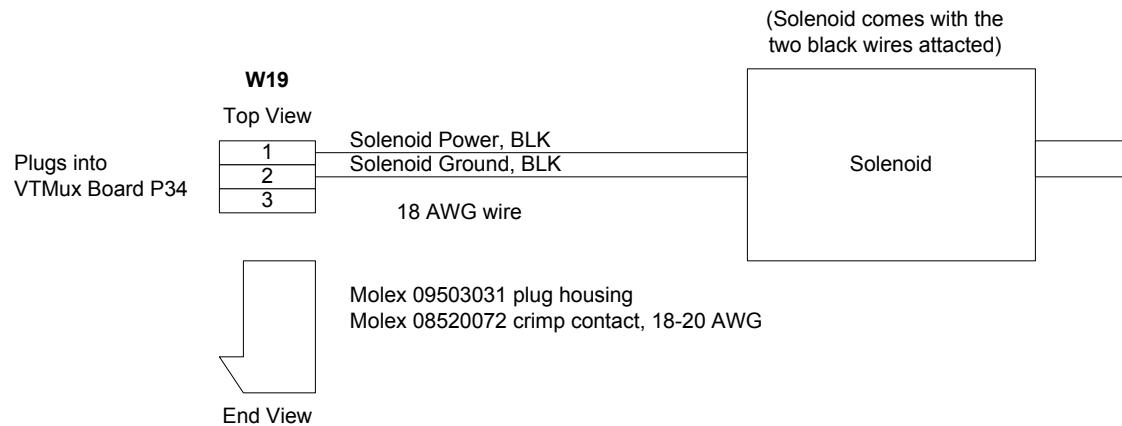


FIGURE 16 - VTMUX BOARD P34 TO BRAKE SOLENOID

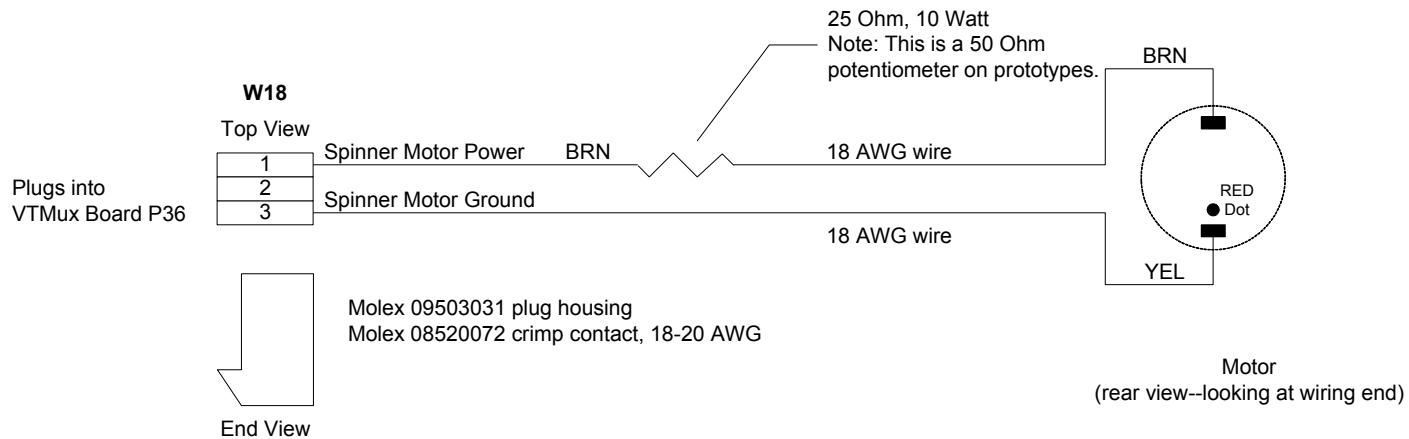


FIGURE 17 - VTMUX BOARD P34 TO SPINNER MOTOR

Wiring Diagrams

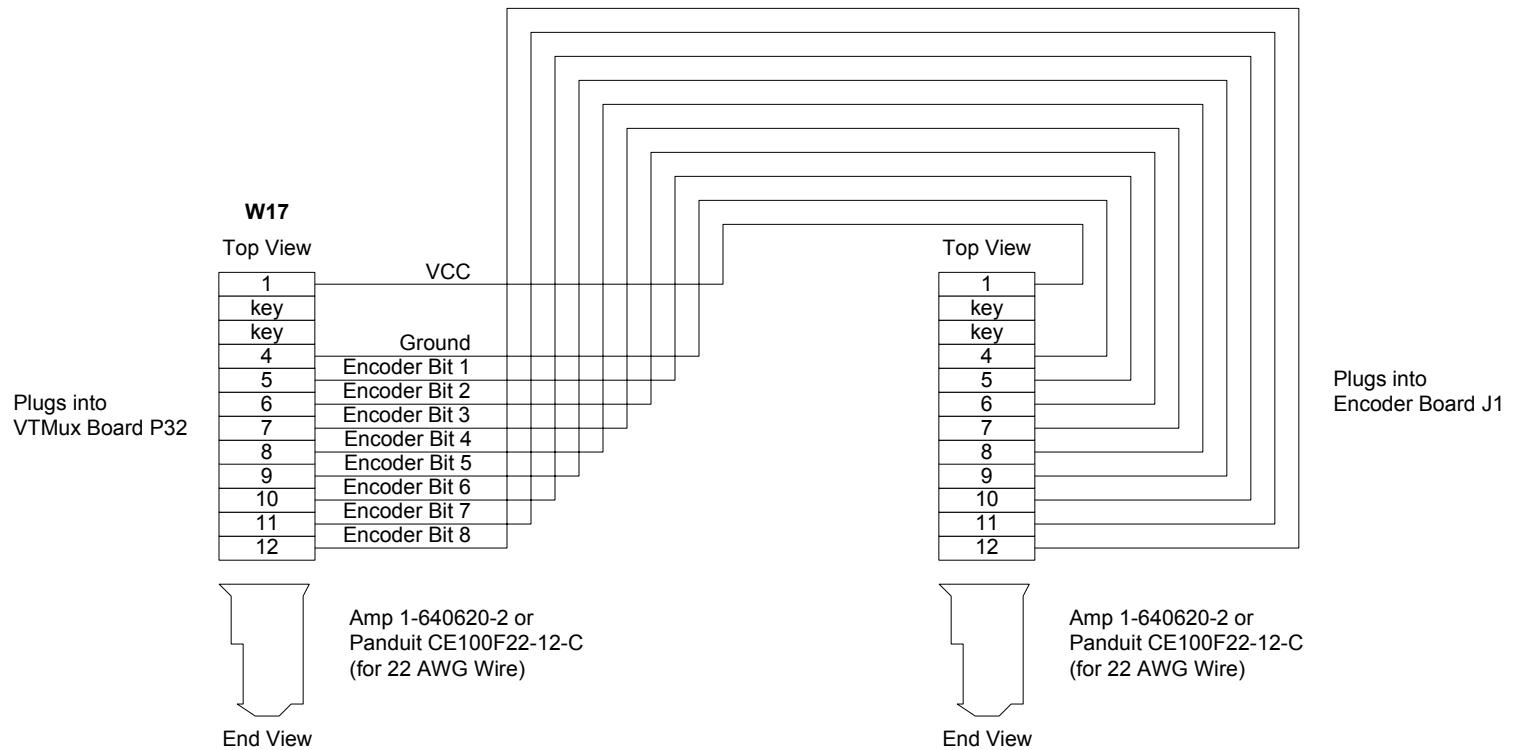


FIGURE 18 - VTMUX BOARD P32 TO SPINNER SHAFT ENCODER

Wiring Diagrams

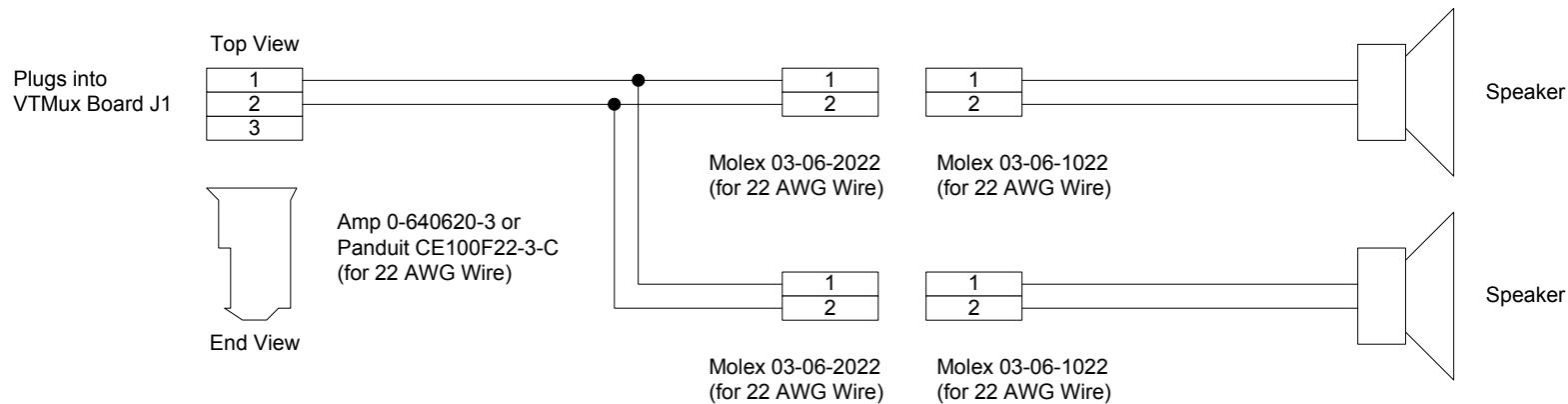


FIGURE 19 VTMUX BOARD J1 TO LOUDSPEAKER

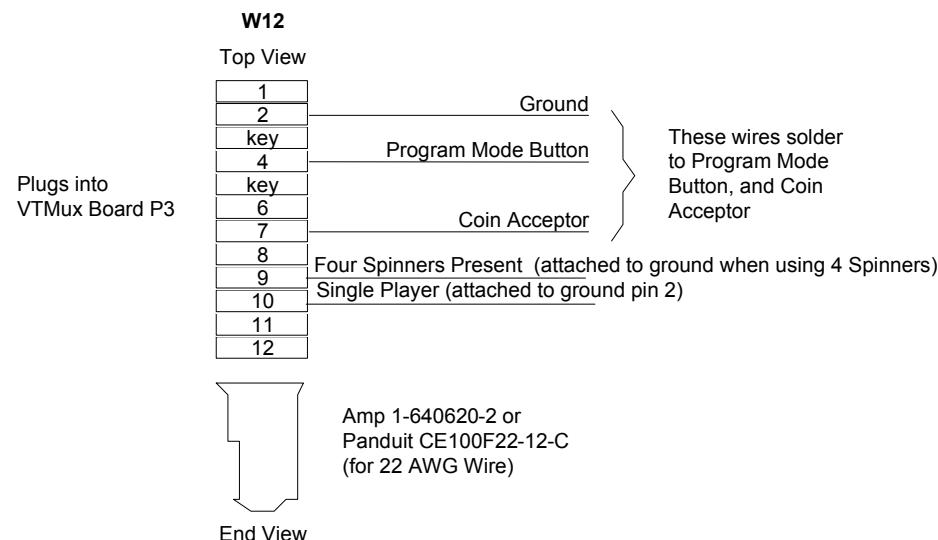
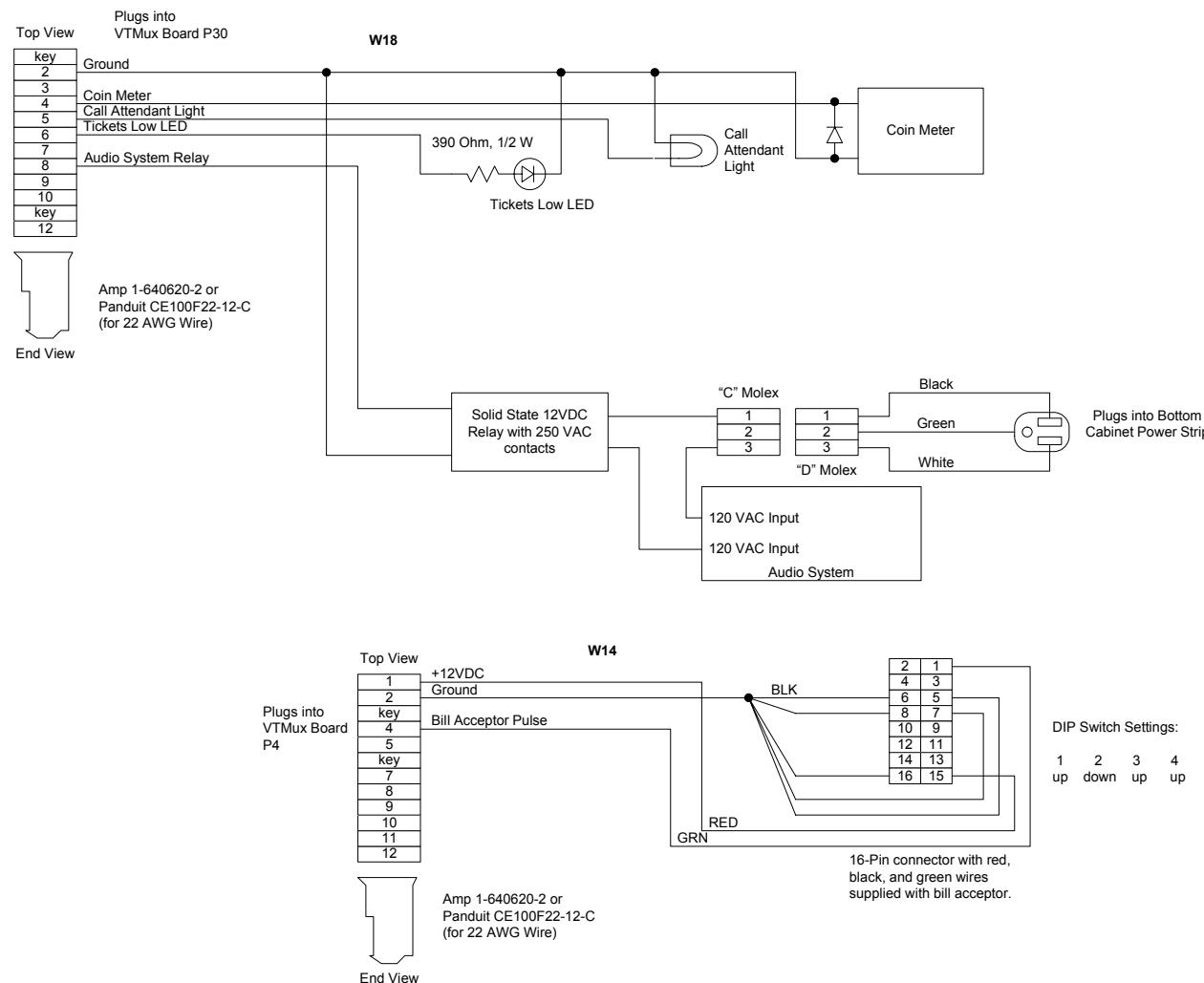


FIGURE 20 - VTMUX BOARD P3 TO PROGRAM MODE BUTTON, SINGLE PLAYER, FOUR SPINNERS PRESENT

Wiring Diagrams



**Figure 21 - W18 VTMux Board P30 to Miscellaneous Door Outputs
W14 VTMUX BOARD P4 TO BILL ACCEPTOR**

Wiring Diagrams

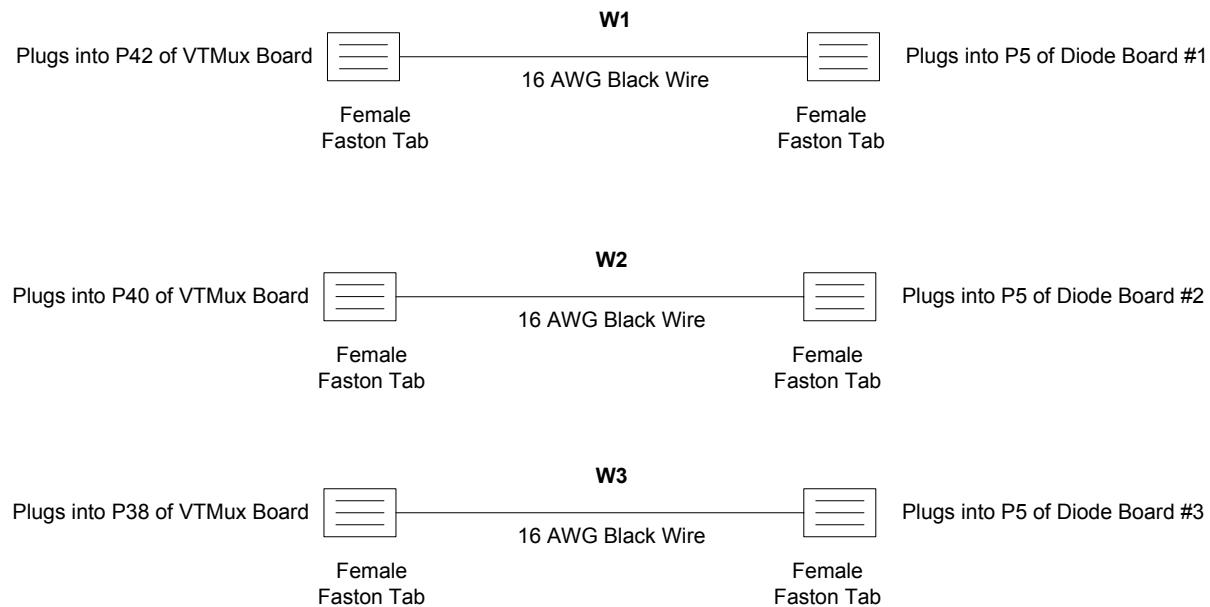


FIGURE 22 - VTMUX BOARD P42, P40, AND P38 TO DIODE BOARDS P5S

Wiring Diagrams

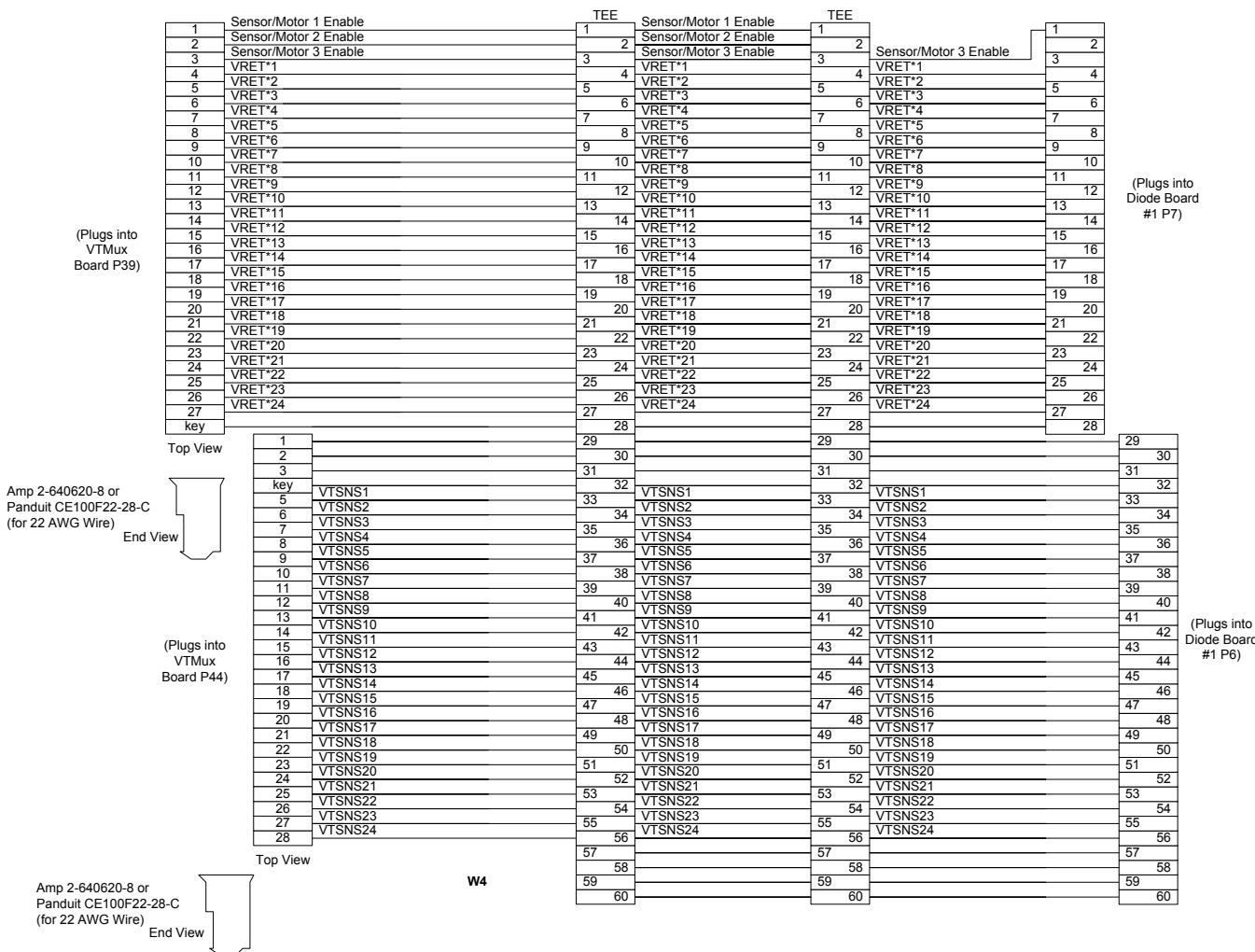


FIGURE 23 - VTMUX BOARD P39 TO DIODE BOARD P7s

Wiring Diagrams

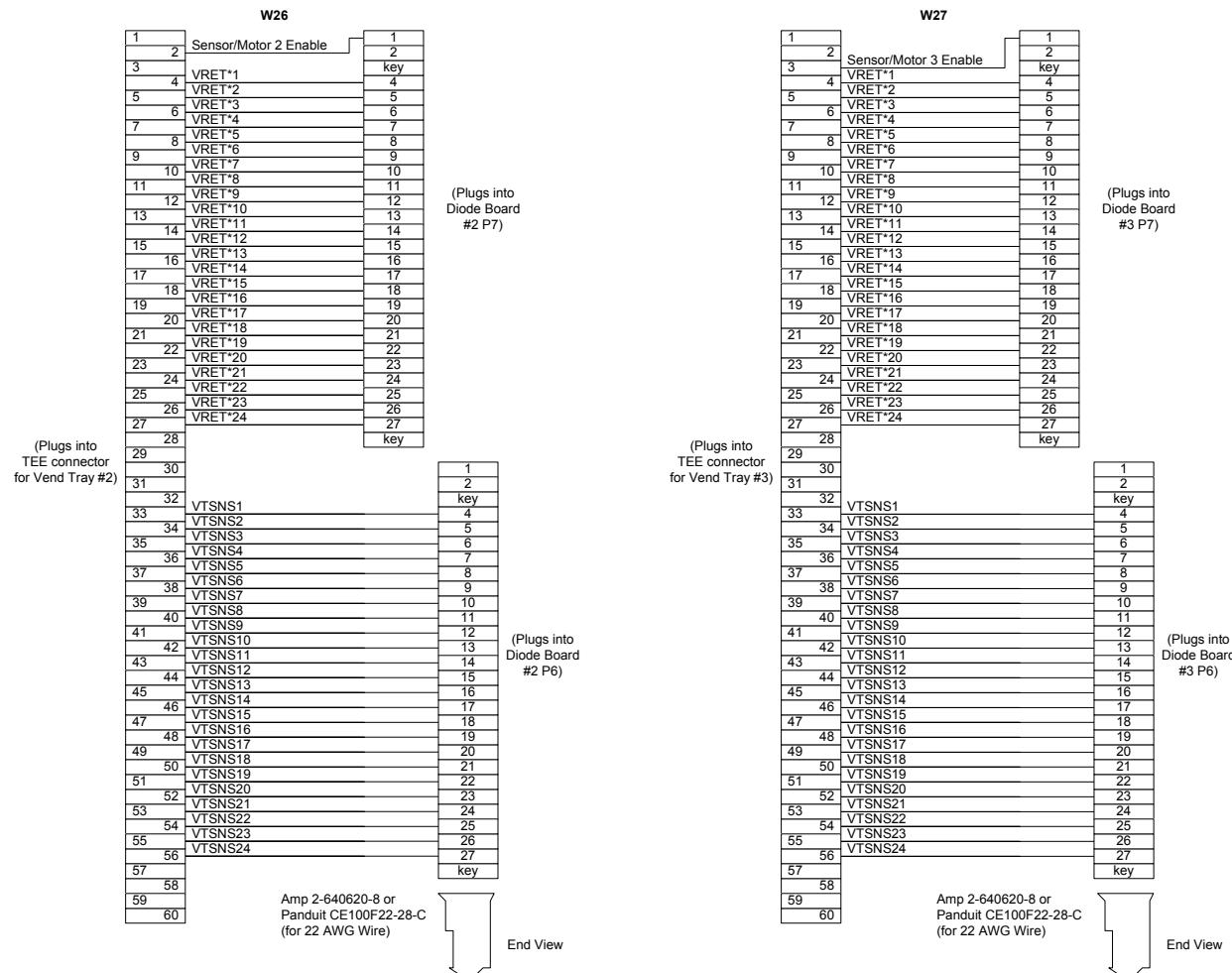


FIGURE 24A - 60-PIN RIBBON CABLE TEE TO DIODE BOARD #2 P7
FIGURE 24B - 60-PIN RIBBON CABLE TEE TO DIODE BOARD #3 P7

Wiring Diagrams

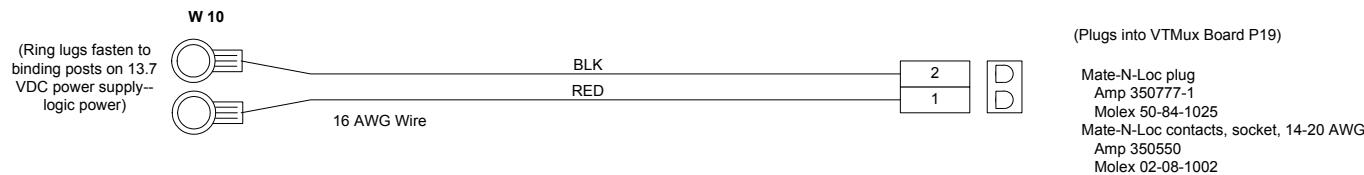


FIGURE 25 - 13.7 VDC POWER SUPPLY TO 8051 VTMUX BOARD P19

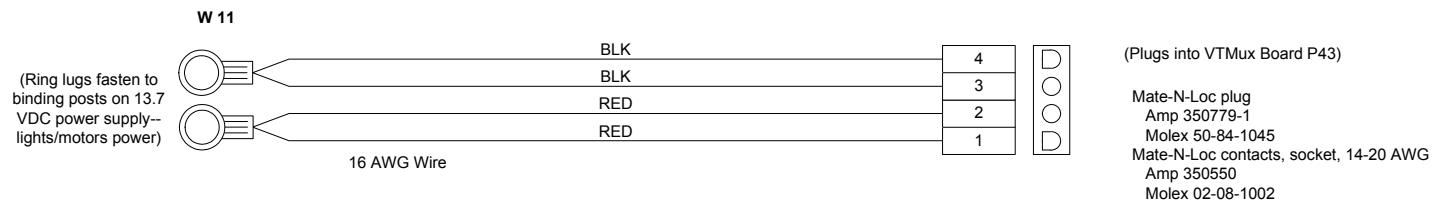


FIGURE 26 - 13.7 VDC POWER SUPPLY TO 8051 VTMUX BOARD P43

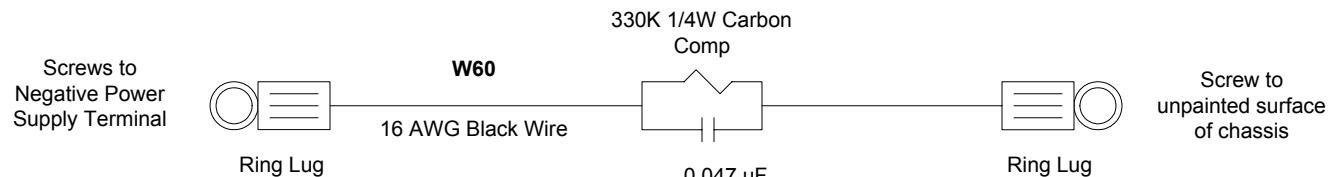


FIGURE - 27 CHASSIS GROUND

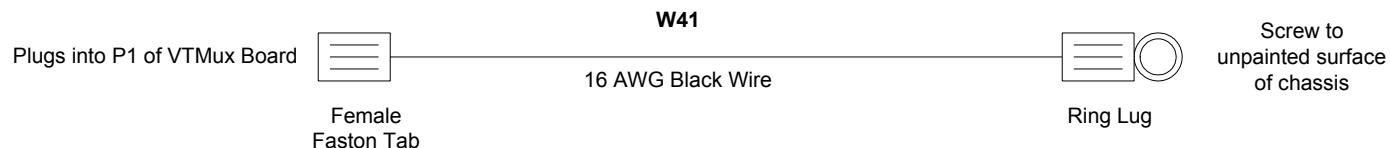


FIGURE - 28 AUDIO GROUND

Wiring Diagrams

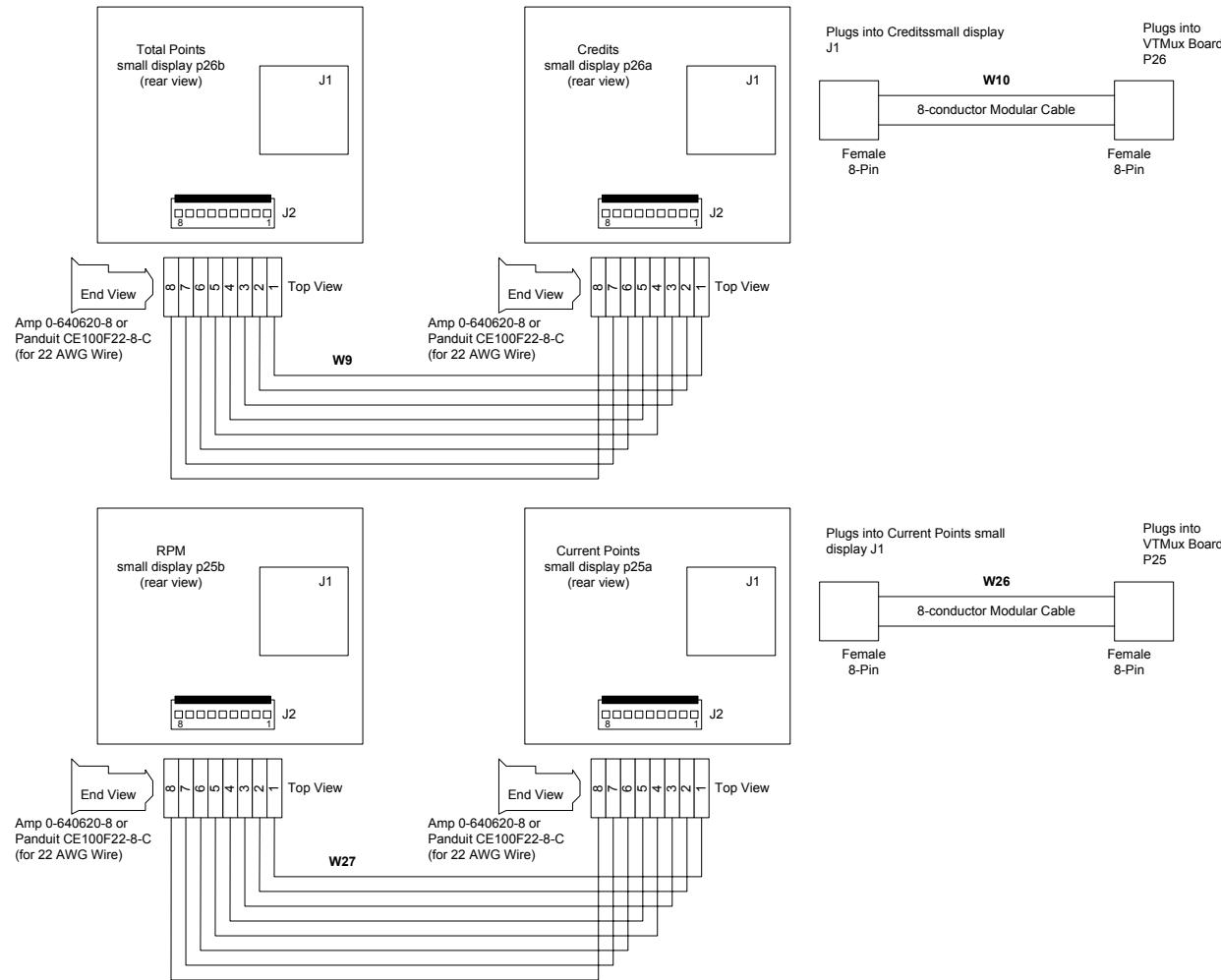


FIGURE 29A - VTMUX BOARD P26 TO CREDITS SMALL DISPLAY J1
FIGURE 29B - VTMUX BOARD P25 TO CURRENT POINTS SMALL DISPLAY J2

Wiring Diagrams

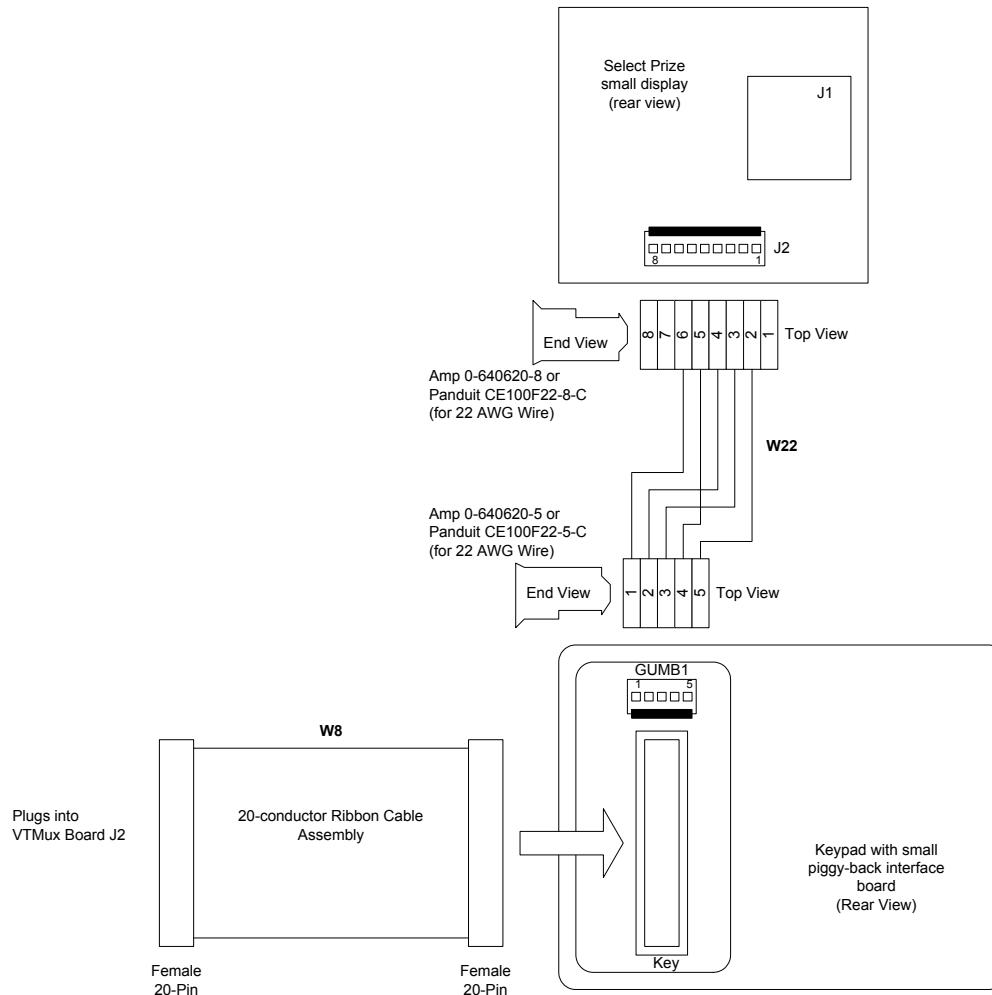


FIGURE 30A – VTMUX BOARD J2 TO KEYPAD KEY
FIGURE 30B - KEYPAD TO GUMB1 TO SELECT PRIZE SMALL DISPLAY J2

Wiring Diagrams

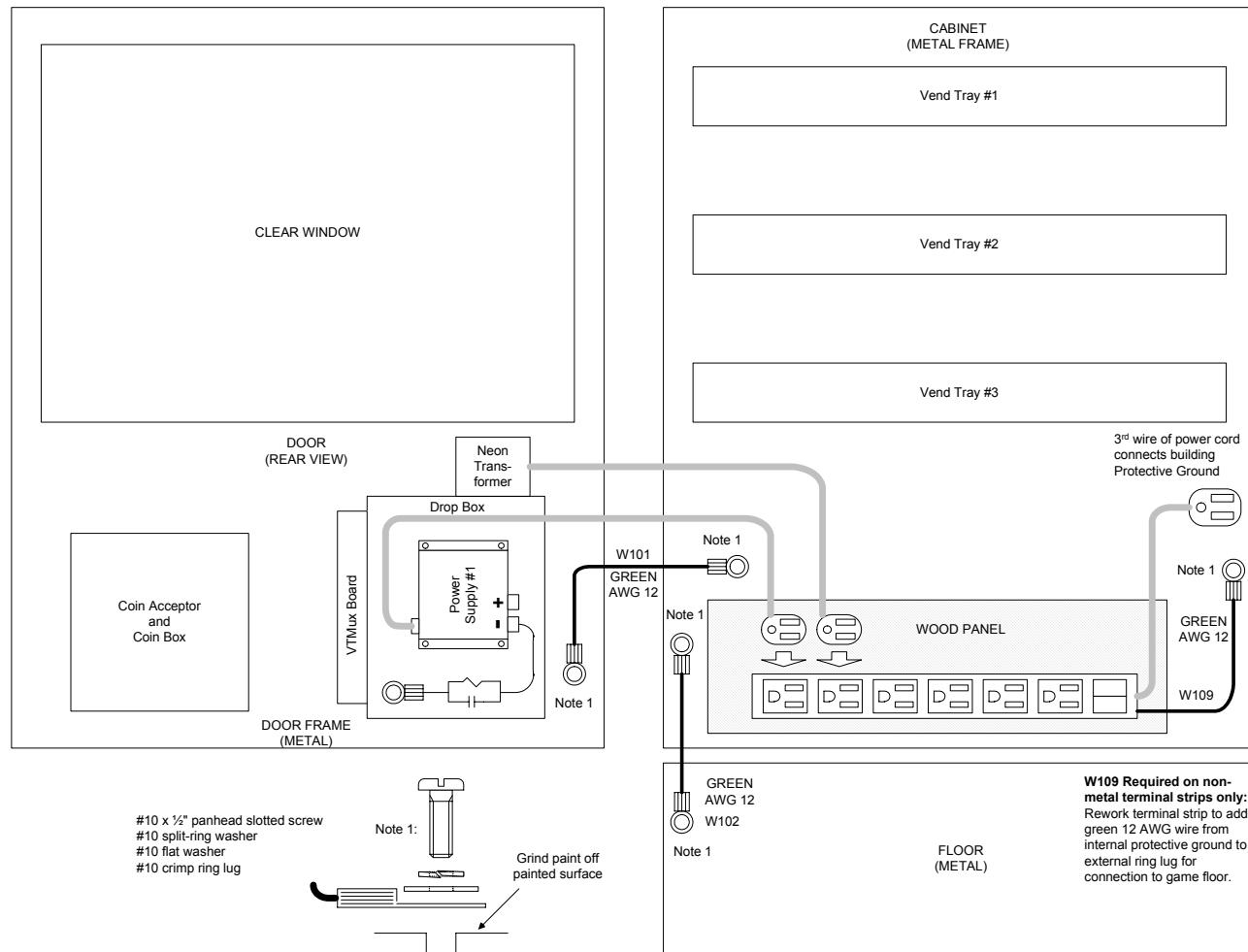
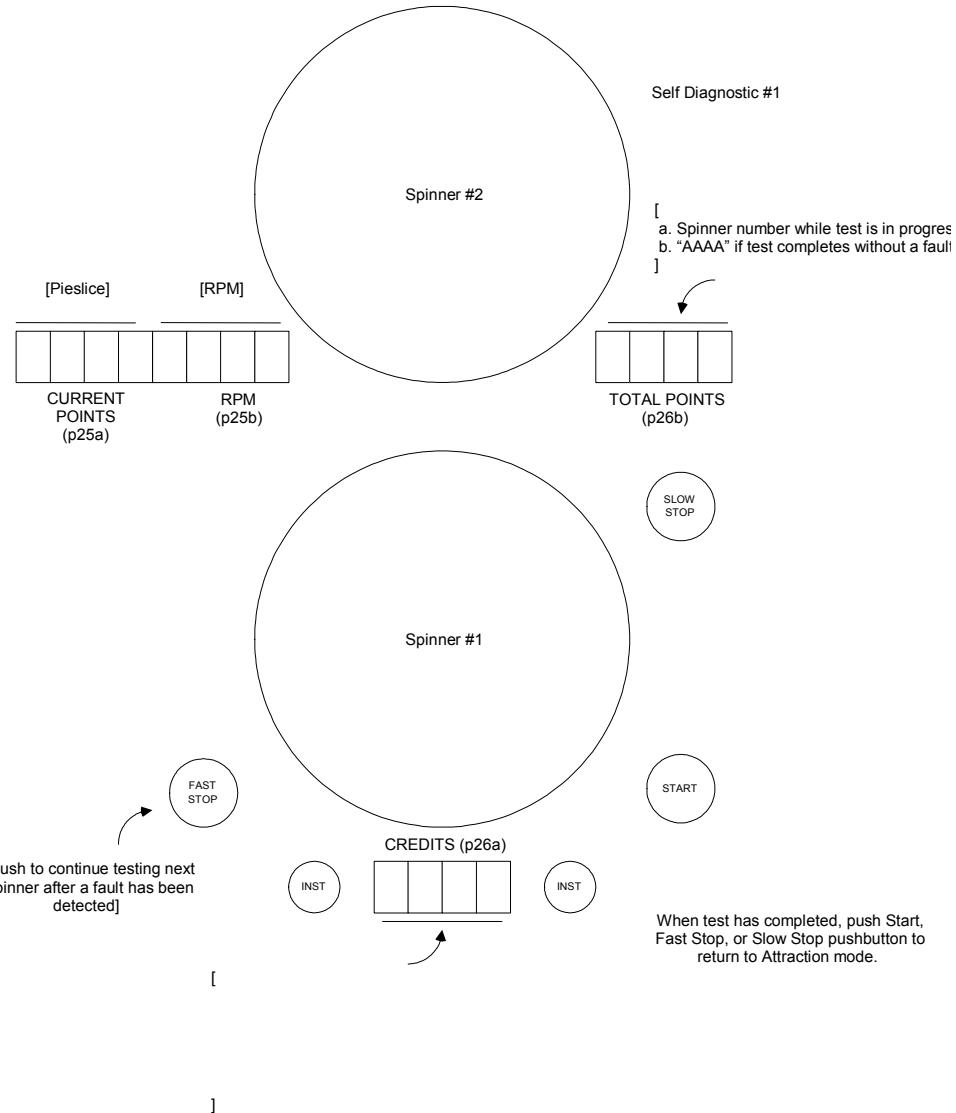


FIGURE 31 - PROTECTIVE GROUND WIRING

GAME SELF DIAGNOSTICS

Appendix A

When in Attraction mode push Call Attendant and Fast Stop pushbuttons for 10 seconds to perform Self Diagnostic #1



SELF DIAGNOSTIC #1 TEST LAYOUT

GAME SELF DIAGNOSTICS

SELF DIAGNOSTIC #1

To enter game diagnostics HOLD IN the *CALL ATTENDANT & FAST STOP BUTTON*'s simultaneously for approximately ten seconds. Upon a successful completion of the diagnostics the total points display should show **AAAA**.

Self Diagnostic #1 ERROR CODE CHART

| Phase | Situation | Error Codes | Solution |
|-------|---|-------------|---|
| 1 | Brake Assembly Test | 001 | Brake # 1 Needs Repair |
| | | 002 | Brake # 2 Needs Repair. |
| | | 003 | Brake # 3 Needs Repair |
| | | 004 | Brake # 4 Needs Repair |
| | | 005 | Brake # 5 Needs Repair |
| 2 | Smart Spinner Encoder Reader Board Test | 011 | First Replace Encoder Reader #1, Next Smart Spinner # 1 |
| | | 012 | First Replace Encoder Reader #2, 2 nd Smart Spinner #2 |
| | | 013 | First Replace Encoder Reader #3, 2 nd Smart Spinner #3 |
| | | 014 | First Replace Encoder Reader #4, 2 nd Smart Spinner #4 |
| | | 015 | First Replace Encoder Reader #5, 2 nd Smart Spinner #5 |
| 3 | Smart Spinner Dip Switch Conflict or Cabling Test | 103 | Dip switch Conflict with Smart Spinner Boards # 1,2 |
| | | 105 | Dip switch Conflict with Smart Spinner Boards # 1,3 |
| | | 106 | Dip switch Conflict with Smart Spinner Boards # 2,3 |
| | | 107 | Dip switch Conflict with Smart Spinner Boards # 1,2,3 |
| | | 109 | Dip switch Conflict with Smart Spinner Boards # 1,4 |
| | | 110 | Dip switch Conflict with Smart Spinner Boards # 2,4 |
| | | 111 | Dip switch Conflict with Smart Spinner Boards # 1,2,4 |
| | | 112 | Dip switch Conflict with Smart Spinner Boards # 3,4 |
| | | 113 | Dip switch Conflict with Smart Spinner Boards # 1,3,4 |
| | | 114 | Dip switch Conflict with Smart Spinner Boards # 2,3,4 |
| | | 115 | Dip switch Conflict with Smart Spinner Boards # 1,2,3,4 |
| | | 117 | Dip switch Conflict with Smart Spinner Boards # 1,5 |
| | | 118 | Dip switch Conflict with Smart Spinner Boards # 2,5 |
| | | 119 | Dip switch Conflict with Smart Spinner Boards # 1,2,5 |
| | | 120 | Dip switch Conflict with Smart Spinner Boards # 3,5 |
| | | 121 | Dip switch Conflict with Smart Spinner Boards # 1,3,5 |
| | | 122 | Dip switch Conflict with Smart Spinner Boards # 2,3,5 |
| | | 123 | Dip switch Conflict with Smart Spinner Boards # 1,2,3,5 |
| | | 124 | Dip switch Conflict with Smart Spinner Boards # 4,5 |
| | | 125 | Dip switch Conflict with Smart Spinner Boards # 1,4,5 |
| | | 126 | Dip switch Conflict with Smart Spinner Boards # 2,4,5 |
| | | 127 | Dip switch Conflict with Smart Spinner Boards # 1,2,4,5 |
| | | 128 | Dip switch Conflict with Smart Spinner Boards # 3,4,5 |
| | | 129 | Dip switch Conflict with Smart Spinner Boards # 1,3,4,5 |
| | | 130 | Dip switch Conflict with Smart Spinner Boards # 2,3,4,5 |
| 4 | Smart Spinner Board or Incorrect DIP Switch Setting | 011 | If DIP switch Correct, replace Smart Spinner Board #1 |

| Phase | Situation | Error Codes | Solution |
|--------------|--------------------|--------------------|---|
| | | 012 | If DIP switch Correct, replace Smart Spinner Board #2 |
| | | 013 | If DIP switch Correct, replace Smart Spinner Board #3 |
| | | 014 | If DIP switch Correct, replace Smart Spinner Board #4 |
| | | 015 | If DIP switch Correct, replace Smart Spinner Board #5 |
| 5 | Encoder Board Test | 021 | Replace Encoder Board #1 |
| | | 022 | Replace Encoder Board #2 |
| | | 023 | Replace Encoder Board #3 |
| | | 024 | Replace Encoder Board #4 |
| | | 025 | Replace Encoder Board #5 |
| 6 | Encoder Disk Test | 031 | Replace Encoder Disk #1 |
| | | 032 | Replace Encoder Disk #2 |
| | | 033 | Replace Encoder Disk #3 |
| | | 034 | Replace Encoder Disk #4 |
| | | 035 | Replace Encoder Disk #5 |

Appendix B Troubleshooting Assistance

Troubleshooting Guide

| Problem | Solution | Associated Program Step # (if applicable) |
|--|--|---|
| Game will not power up | <ul style="list-style-type: none"> Verify 120 VAC power is present on cabinet power strips Replace 13.7 VDC power supply | na na |
| Pushbutton light does not illuminate | <ul style="list-style-type: none"> Examine and replace any burned-out lamp Measure low-voltage across terminals of lamp socket and if voltage not present when light should be on, check wiring harness Measure low-voltage at output from VTMux board and if voltage not present when light should be on, replace VTMux board and retest | na na na |
| Game does not respond to pushing a flashing pushbutton | <ul style="list-style-type: none"> Check number of coins required to play setting Examine and replace any defective pushbutton Look for low-voltage changes at VTMux board input when pushbutton pushed and if voltage does not change, check wiring harness Replace VTMux board and retest | Step 30 na na na |
| Does not respond when coin/token inserted | <ul style="list-style-type: none"> Examine and replace any defective coin acceptor mechanism Look for low-voltage changes at VTMux board input when coin/token inserted and if voltage does not change, check wiring harness Replace VTMux board and retest | na na na |
| No sound | <ul style="list-style-type: none"> Check VOLUME potentiometer on VTMux board and turn clockwise to increase volume Examine and replace any defective speaker Check wiring harness Replace VTMux board and retest | na na na na |
| Does not dispense tickets | <ul style="list-style-type: none"> Clear ticket dispenser of any jammed tickets Load tickets if empty Try dispensing a ticket using diagnostic mode, if | na na Step 78 |

Troubleshooting Assistance

| Problem | Solution | Associated Program Step # (if applicable) |
|---|---|---|
| | <p>ticket does not dispense:</p> <ul style="list-style-type: none"> ○ Check wiring harness ○ Replace ticket dispenser and retest ○ Replace VTMux board and retest | na na |
| 4-digit display always blank or shows gibberish | <ul style="list-style-type: none"> ● Replace 4-digit display and retest ● Replace VTMux board and retest ● Check wiring harness | na na na |
| Spinner light-ring does not illuminate | <ul style="list-style-type: none"> ● Look for low-voltage changes at VTMux board output when light-ring should be illuminated and if voltage does not change, replace VTMux board and retest ● Look for low-voltage changes at input to solid state relay when light-ring should be illuminated and if voltage does not change, check wiring harness ● Look for 120 VAC voltage changes at output from solid state relay when light-ring should be illuminated: <ul style="list-style-type: none"> ○ If voltage does not change, replace solid state relay and retest ○ If voltage does change, replace light-ring and/or neon high-voltage transformer and retest (CAUTION—EXTREMELY DANGEROUS HIGH VOLTAGE) | na na na na |
| Spinner does not spin | <ul style="list-style-type: none"> ● Troubleshoot spinner motors | Step 76 |
| Spinner brake does not operate | <ul style="list-style-type: none"> ● Troubleshoot spinner brakes | Step 76 |
| SOME spinners CONSISTENTLY give wrong POINTS | <ul style="list-style-type: none"> ● Verify correct POINT programming: <ul style="list-style-type: none"> ○ Spinner #1 ○ Spinner #2 ○ Spinner #3 ○ Spinner #4 ○ Spinner #5 ● Troubleshoot spinner boards and calibrate spinner(s) (requires access to spinner mechanism) ● Troubleshoot spinner boards and spinner mechanism (does not require access to spinner mechanism, but does not allow calibration of spinner to TDC) | Steps 100-115 Steps 200-215 Steps 300-315 Steps 400-415 Steps 500-515 Step 71-75 Steps 76 |
| SOME spinners INTERMITTENTLY give wrong POINTS | <ul style="list-style-type: none"> ● Troubleshoot spinners and spinner boards for intermittent problems | Step 79 |

Troubleshooting Assistance

| Problem | Solution | Associated Program Step # (if applicable) |
|--|--|---|
| ALL spinners CONSISTENTLY give wrong POINTS | <ul style="list-style-type: none"> • Verify correct POINT programming: <ul style="list-style-type: none"> ◦ Spinner #1 ◦ Spinner #2 ◦ Spinner #3 ◦ Spinner #4 ◦ Spinner #5 • Troubleshoot spinner boards and wiring harness for data bus jamming | Steps 100-115 Steps 200-215 Steps 300-315 Steps 400-415 Steps 500-515 Step 79 |
| SOME spinners CONSISTENTLY cause a JUMP to wrong spinner | <ul style="list-style-type: none"> • Verify correct POSITION TYPE programming: <ul style="list-style-type: none"> ◦ Spinner #1 ◦ Spinner #2 ◦ Spinner #3 ◦ Spinner #4 ◦ Spinner #5 • Troubleshoot spinner boards and calibrate spinner(s) if required (requires access to spinner mechanism) • Troubleshoot spinner boards and spinner mechanism (does not require access to spinner mechanism, but does not allow calibration of spinner to TDC) | Steps 150-173 Steps 250-273 Steps 350-373 Steps 450-473 Steps 550-573 Step 71-75 Steps 79 |

REPLACING SPINNER

Appendix C Replacing or Realigning Spinner Wheels

INSTRUCTIONS FOR

- 1. REPLACING A SPINNER'S ENCODER WHEEL or**
- 2. REALIGNING AND TIGHTENING ENCODER WHEEL**



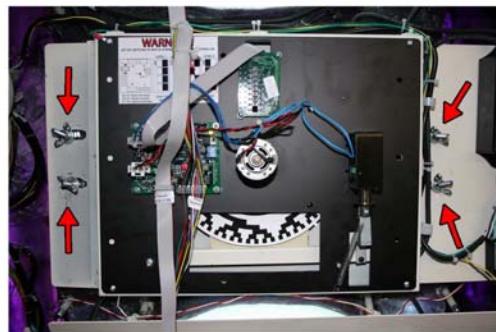
WHAT YOU WILL NEED:

A SPINNER FORK (a)
A NUMBER 2 PHILLIPS HEAD SCREWDRIVER (b)
A 7/64 INCH ALLEN WRENCH (c)



STEP #1:

**Power game down. Detach any harnesses connected to the spinner.
Loosen wing nuts shown and remove spinner assembly from game.**

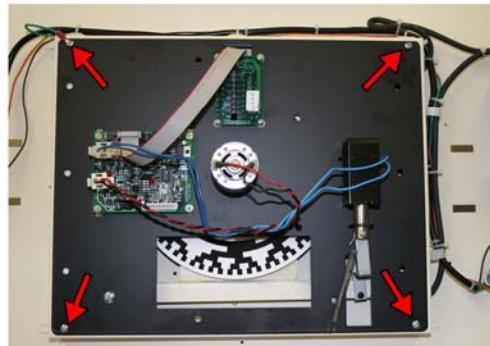


STEP #2:

Using the 7/64 Allen Wrench, remove the two allen bolts that hold the ghost arrow to the pulley

STEP #3

Using the # 2 phillips head screwdriver, remove the 4 screws which hold the black spinner assembly to the white main spinner bracket. Then remove the black spinner assembly from the white main spinner bracket



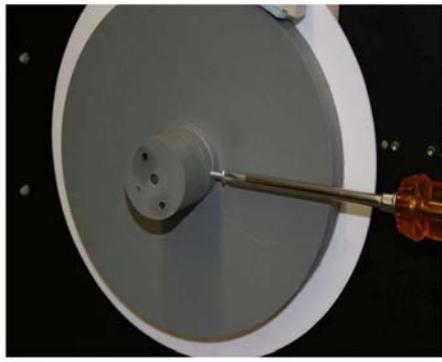
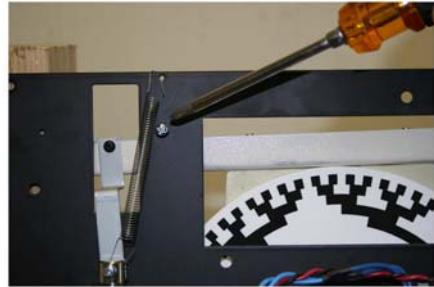
REPLACING OR REALIGNING SPINNER WHEEL

INSTRUCTIONS FOR REPLACING A SPINNER'S ENCODER WHEEL

STEP # 4

(SKIP STEP IF YOU ARE ONLY REALIGNING AND TIGHTENING)

Using the # 2 screwdriver, remove the set screw that holds the brake arm. This screw is next to the brake spring.



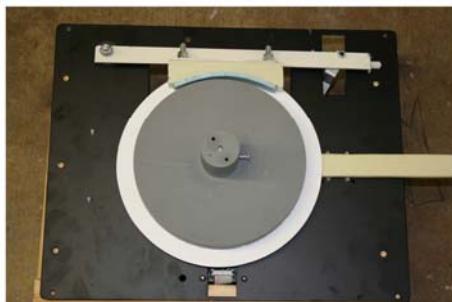
STEP # 5
(SKIP STEP IF YOU ARE ONLY REALIGNING AND TIGHTENING)
Turn the assembly around and loosen the set screw which holds the pulley to the motor shaft. Then, lift the brake arm and slide the pulley and encoder disc off.



STEP # 6

(most critical step)

Slide the spinner fork against the motor shaft. Lower the pulley and encoder disc onto the motor shaft so that it rests gently upon the fork. This will give you the proper spacing. Then, tighten the set screw loosened in Step #6, and remove the spinner fork.



NOTE: UNITS BUILT AFTER 3/01/07 HAVE A NOTCH CUT INTO THE MOTOR SHAFT THAT THE SET SCREW TIGHTENS INTO. IF YOUR UNIT IS DATED AFTER 03/01/07 - THE SET SCREW MUST BE TIGHTENED INTO THIS NOTCH TO FUNCTION.

REPLACING OR REALIGNING SPINNER WHEEL

STEP # 7

Take a moments now to observe the new assembly. The encoder disc should not be touching the white spacers near the motor shaft . The disc should be seated about an 1/8" away from these spacers.

STEP # 8

Reattach the black spinner assembly to the white main spinner bracket . Then install the whole assembly back into the game

RECALIBRATION PROCEDURE

Using the keypad - go to the step associated with the recently replaced spinner

Step #71 = Spinner #1

Step # 72 = Spinner #2

Step #73 = Spinner #3

Step #74 = Spinner #4

Step #75 = Spinner # 5

TO ENTER PROGRAM MODE - take the keypad and hold in the # and * buttons until the keypad display goes blank. Push 1-1 on the keypad - you are now in program mode. Hold the * button down and push either 71, 72, 73, 74, or 75

By lightly tapping the FAST STOP BUTTON, move the spinner arrow until it reaches the 12 o'clock position, where there should be an alignment line. Once the point of the arrow is at 12 o'clock - hit the flashing START BUTTON. Your spinner is no recalibrated.

If you have any questions during your installation - feel free to call our technical service department directly at

(818) 775 - 9374

or, if a technician is not immediately available, please call

(818) 581 - 1772

Appendix D

TECHNICAL ASSISTANCE

Most distributors provide technical assistance for the products they sell. If your distributor cannot solve your problem, assistance can be obtained through Five Star Redemption. Call (818) 773-6057 extension 232 between the hours of 8:00 AM and 4:00 PM Pacific time, Monday through Friday, and ask for the service department.

Please have the following information available:

1. Type of Game
2. Serial Number
3. Distributor's Name
4. Description of Problem

The service technician may ask you to perform some tests on your machine, so it is preferable to call from the game's location if possible.

Five Star Redemption
ADDRESS AND TELEPHONE NUMBERS

**8835 SHIRLEY AVENUE
NORTHRIDGE, CA 91324
(818) 773-6057 FAX (818) 773-6064**

PARTS DEPARTMENT OPTION 1

TECHNICAL SUPPORT OPTION 2

SALES DEPARTMENT OPTION 3